RICK SNYDER, GOVERNOR | NICK LYON, DIRECTOR

MILogin

"Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time."

-Provider Relations

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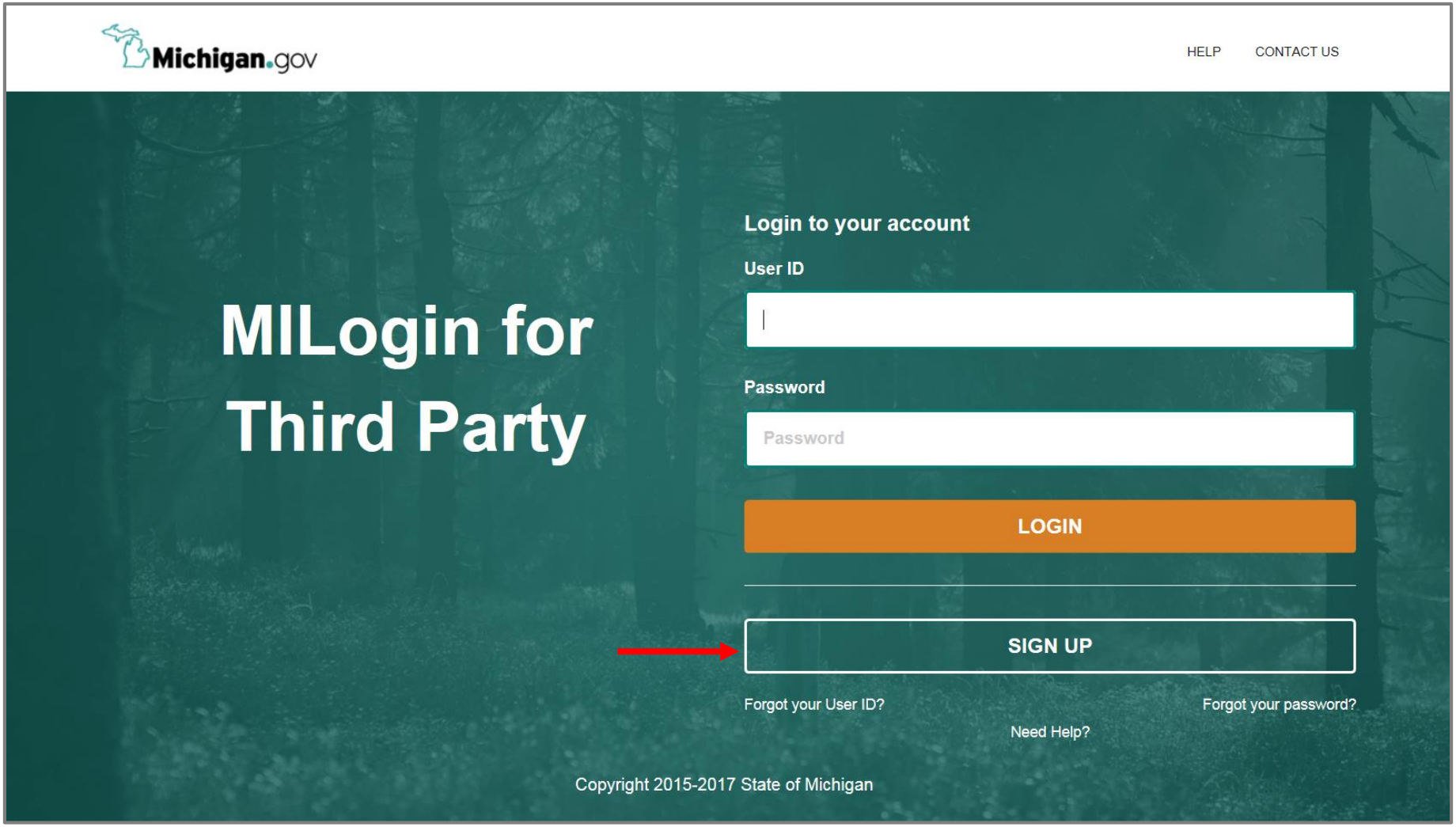
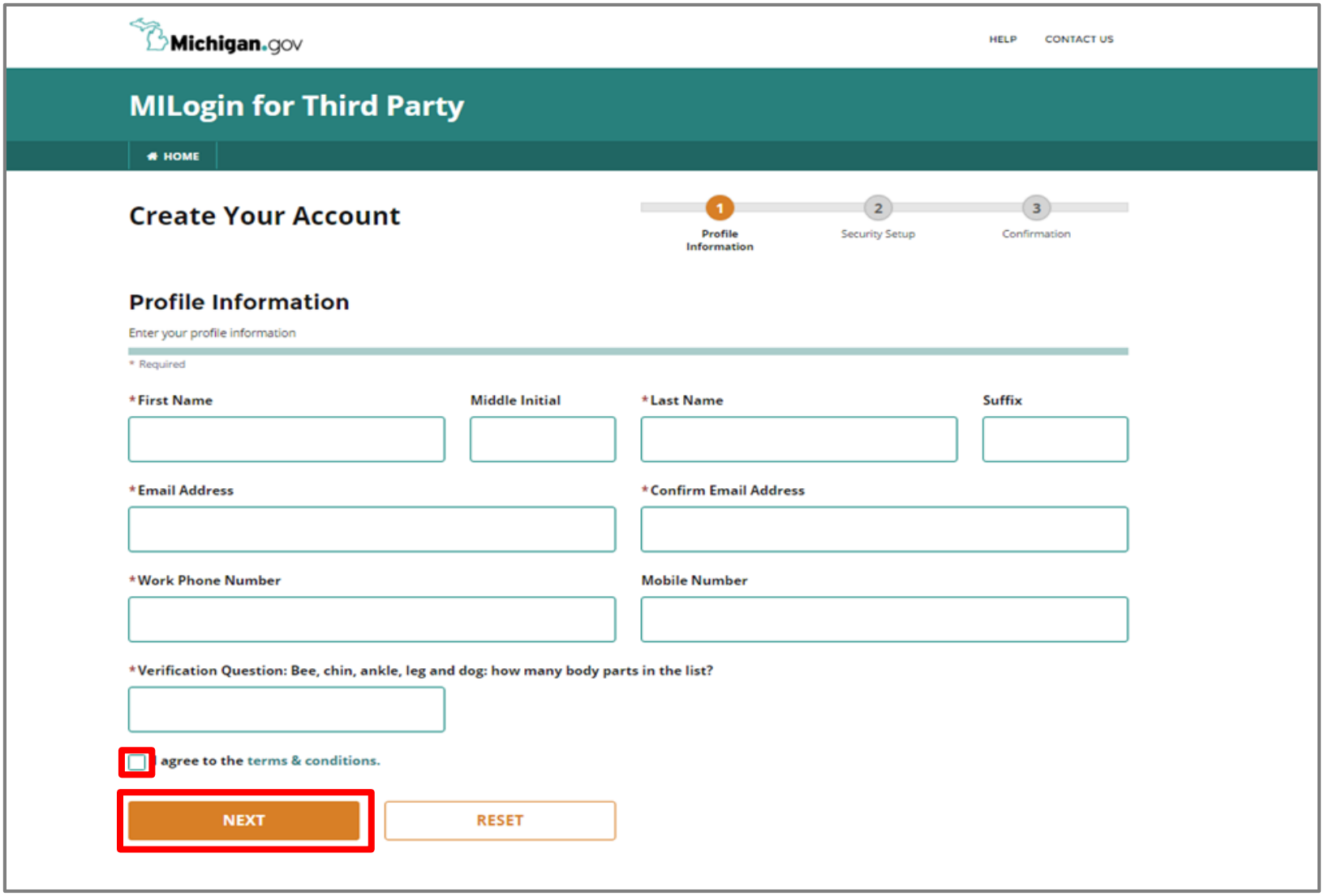
Register for MILogin and CHAMPS

MILogin is a website that allows a user to enter one ID and password in order to access multiple applications.

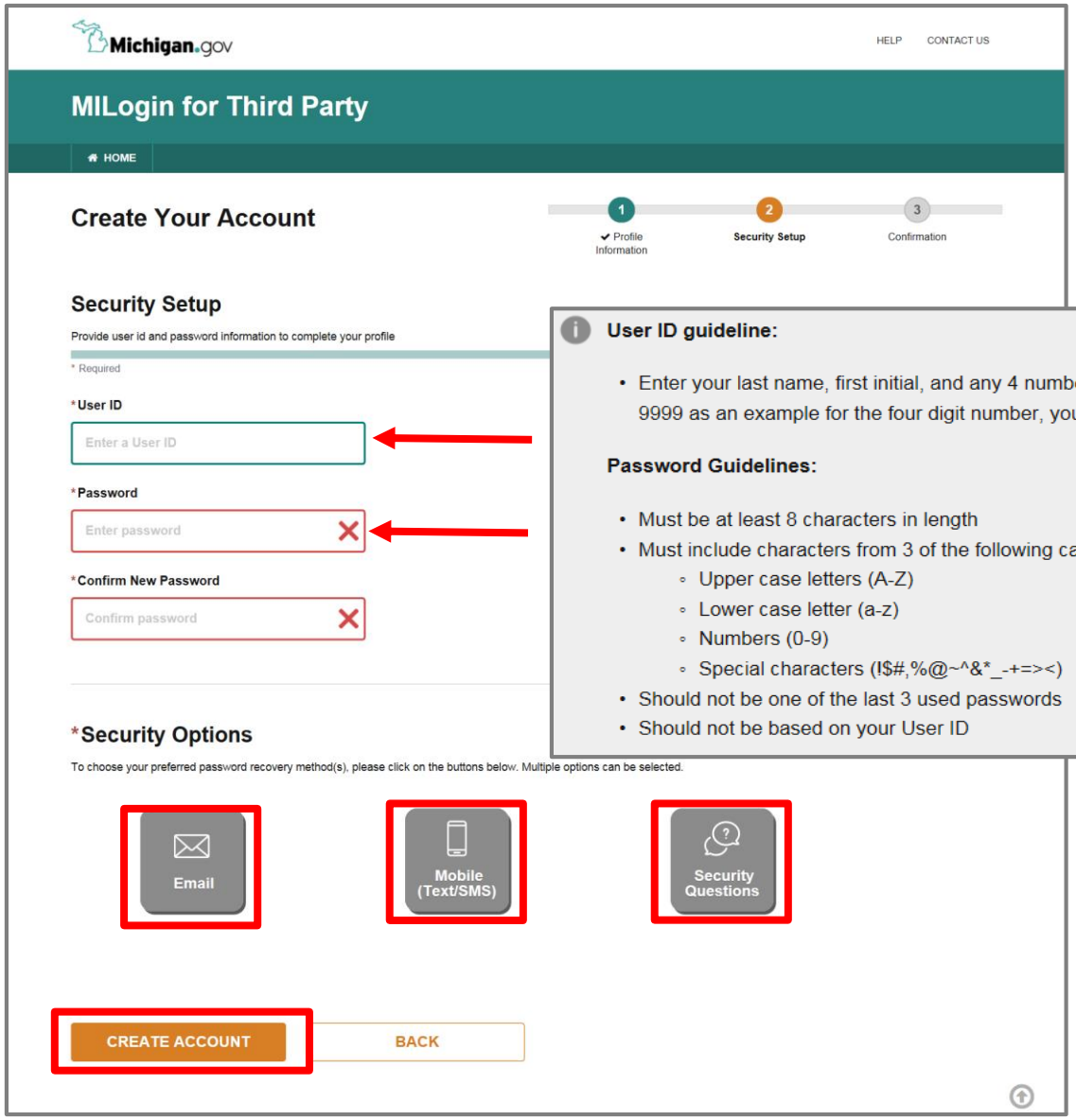
CHAMPS (Community Health Automated Medicaid Processing System) is the program where providers enroll, update enrollment information, and report services performed.



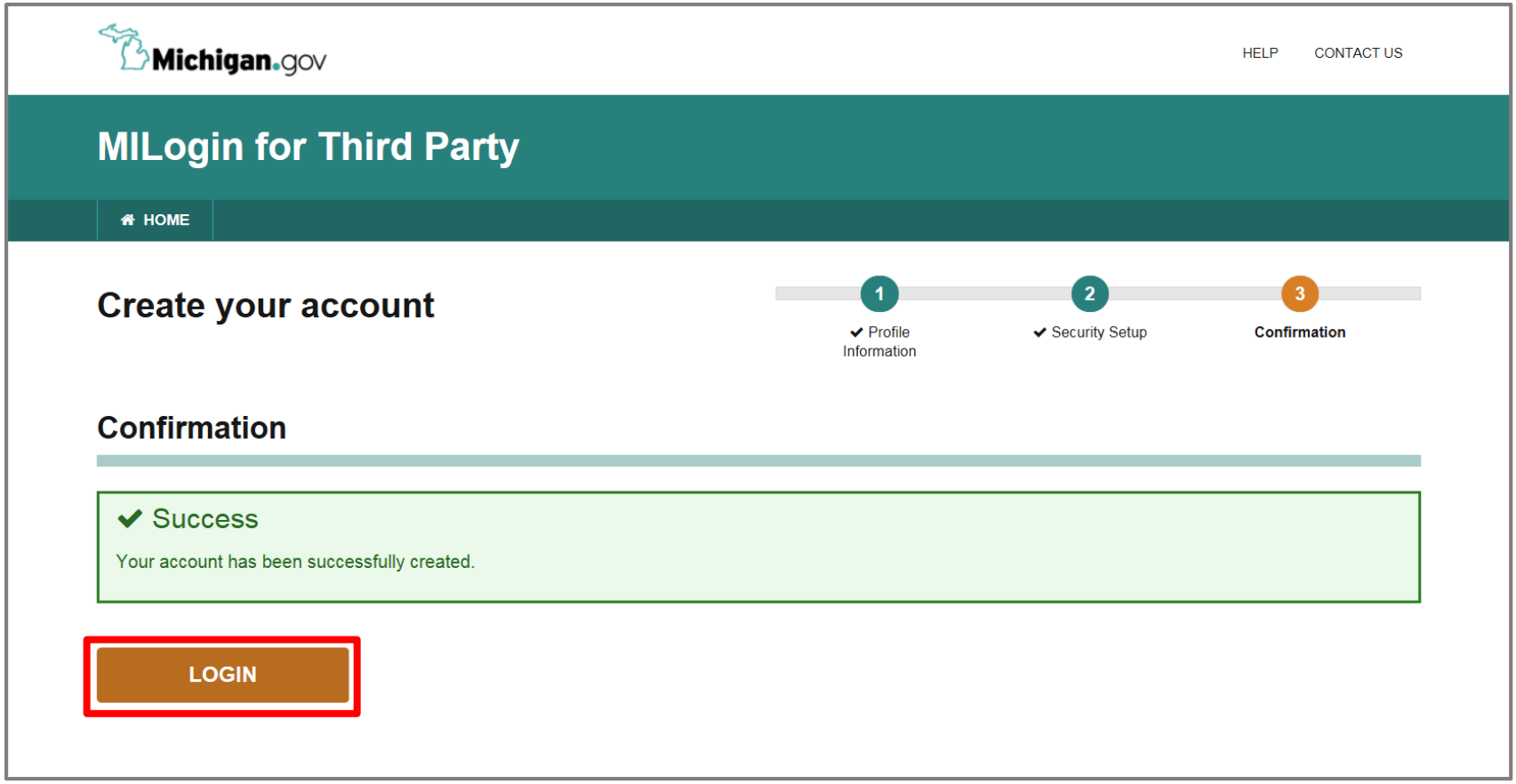
- Open your web browser (e.g. Internet Explorer, Google Chrome, Mozilla Firefox, etc.)
- Enter https://milogintp.Michigan.gov into the search bar
- Click Sign Up



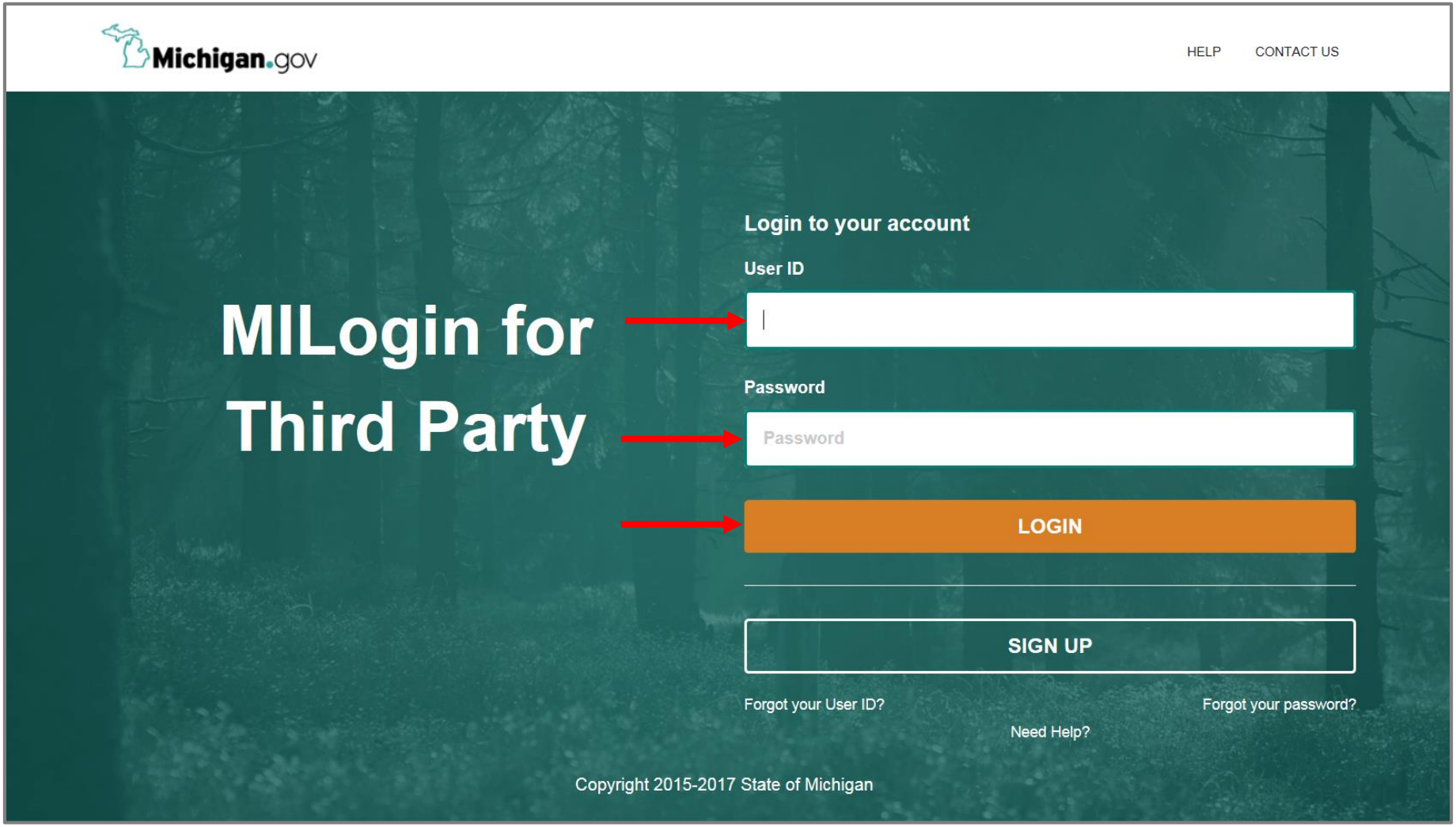
- Complete all required fields
- Check the ‘I agree’ box
- Click Next



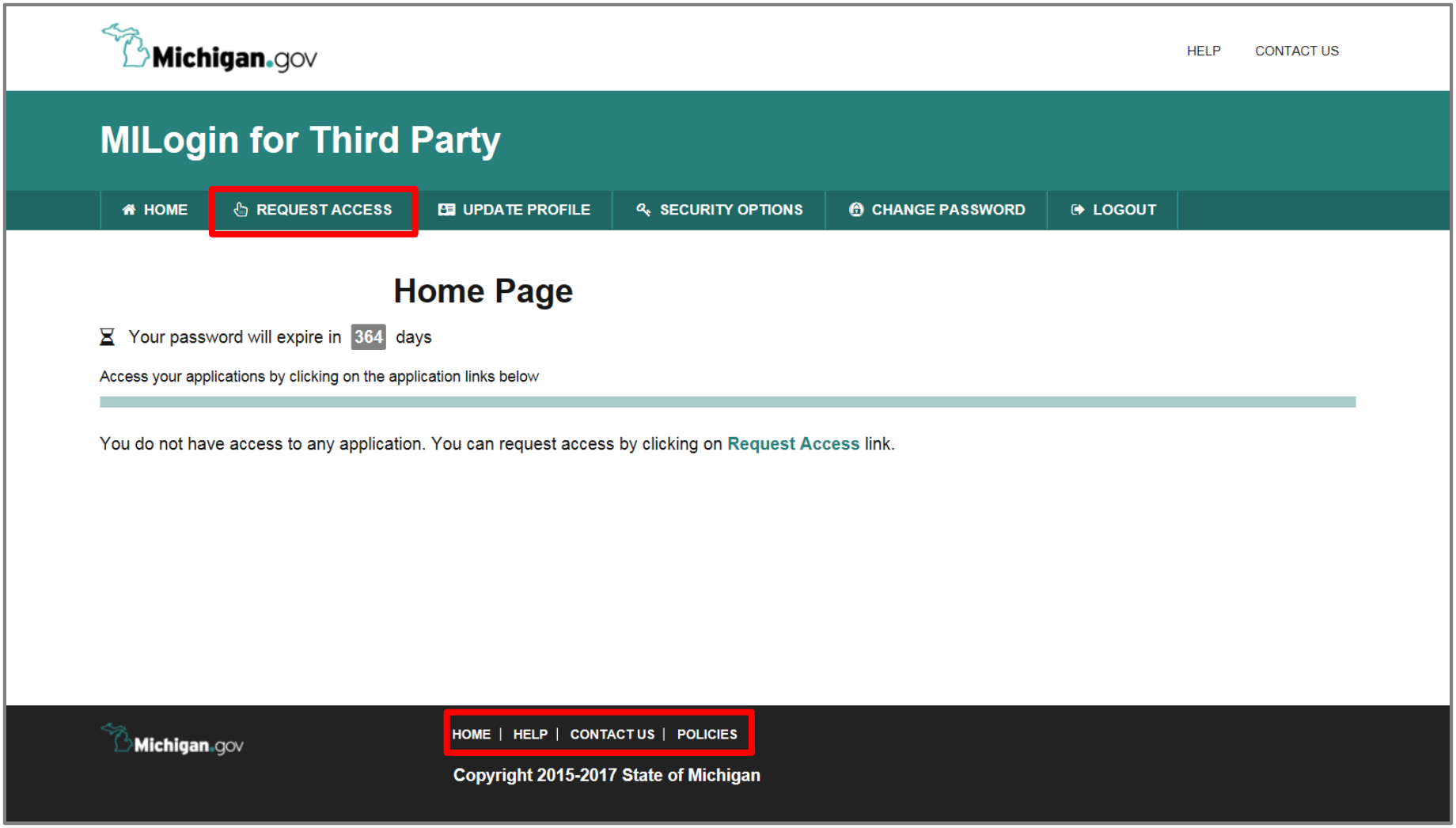
- Create the user ID and password following the listed guidelines
- Select the preferred password recovery method(s)
- Click Create Account



- Your MILogin account has now been created successfully
- Click the Login button to return to the login screen

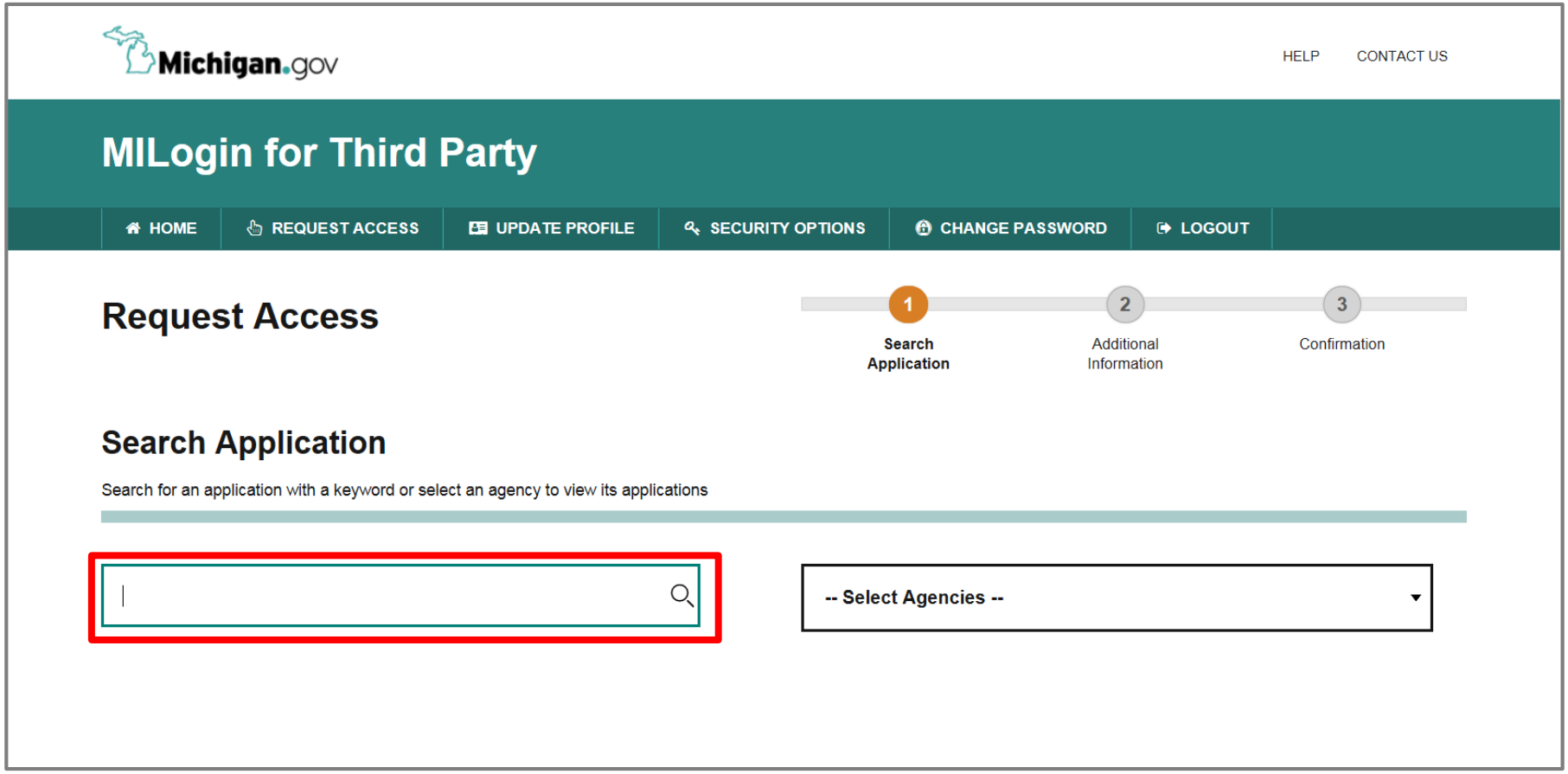


- Enter your User ID and Password you just created
- Click Login

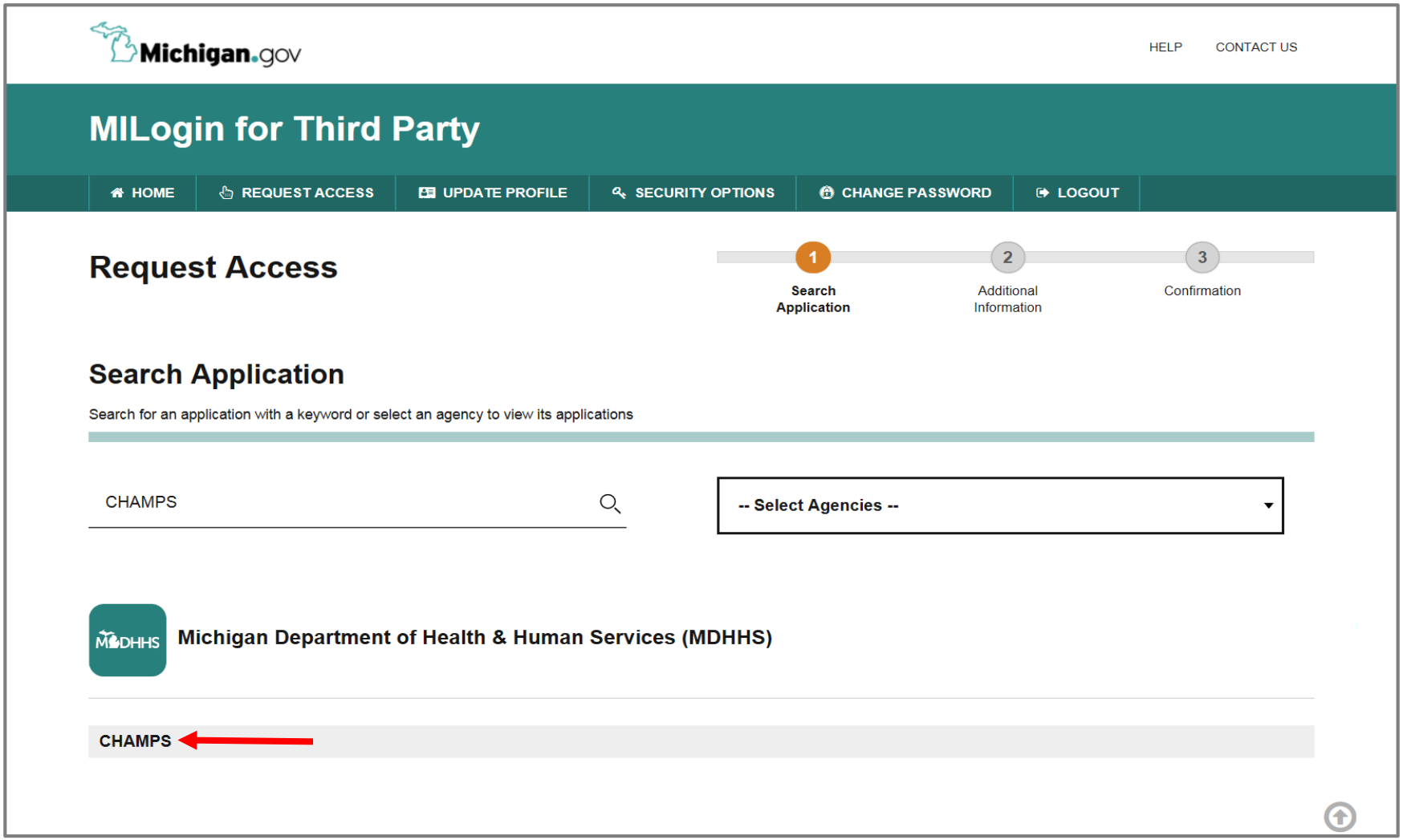


- Your Home Page will not show any applications
- Click Request Access

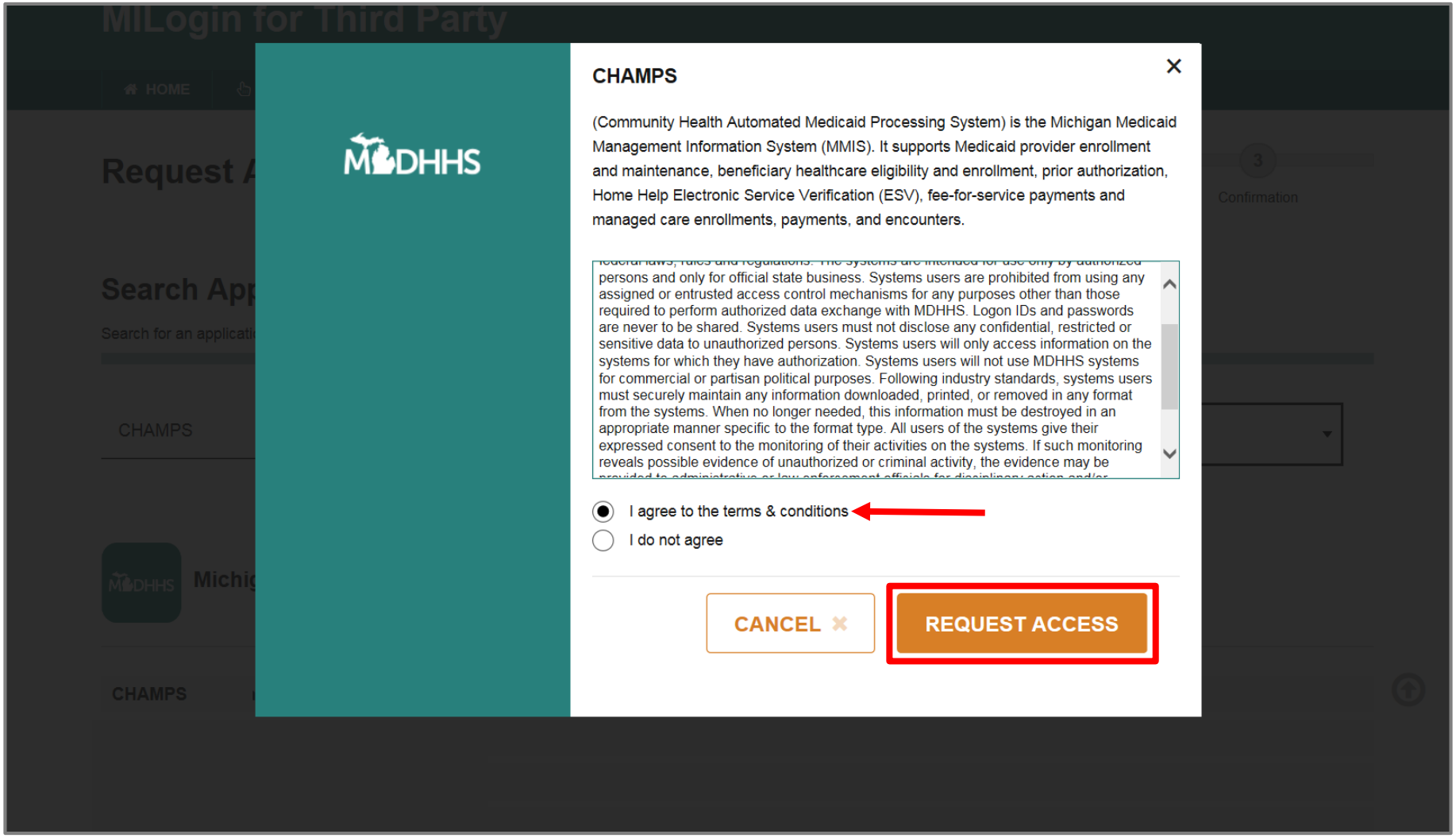
**MILogin resource links are listed at the bottom of the page*



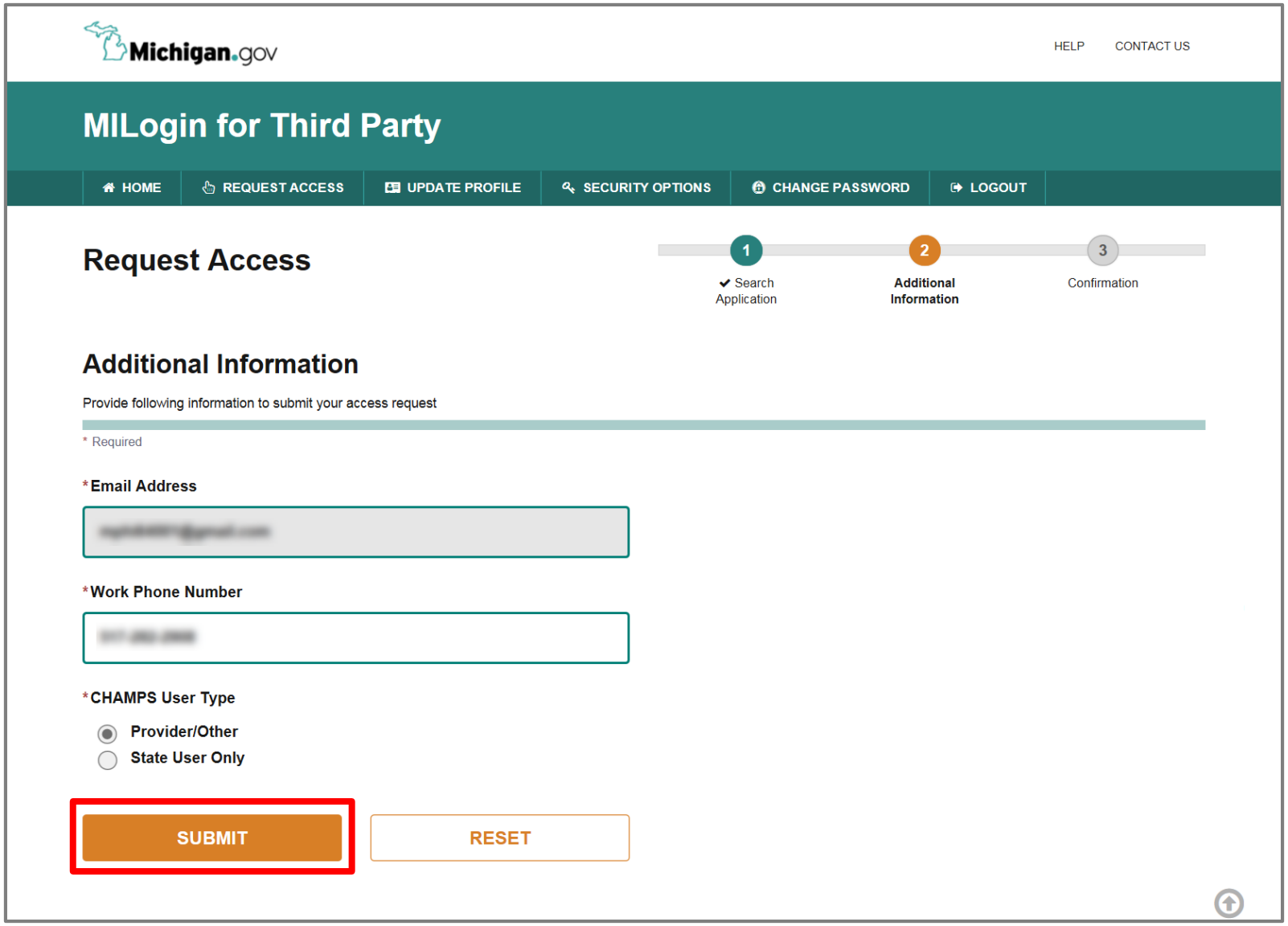
- Type CHAMPS in the search box
- Click the search/magnifying button



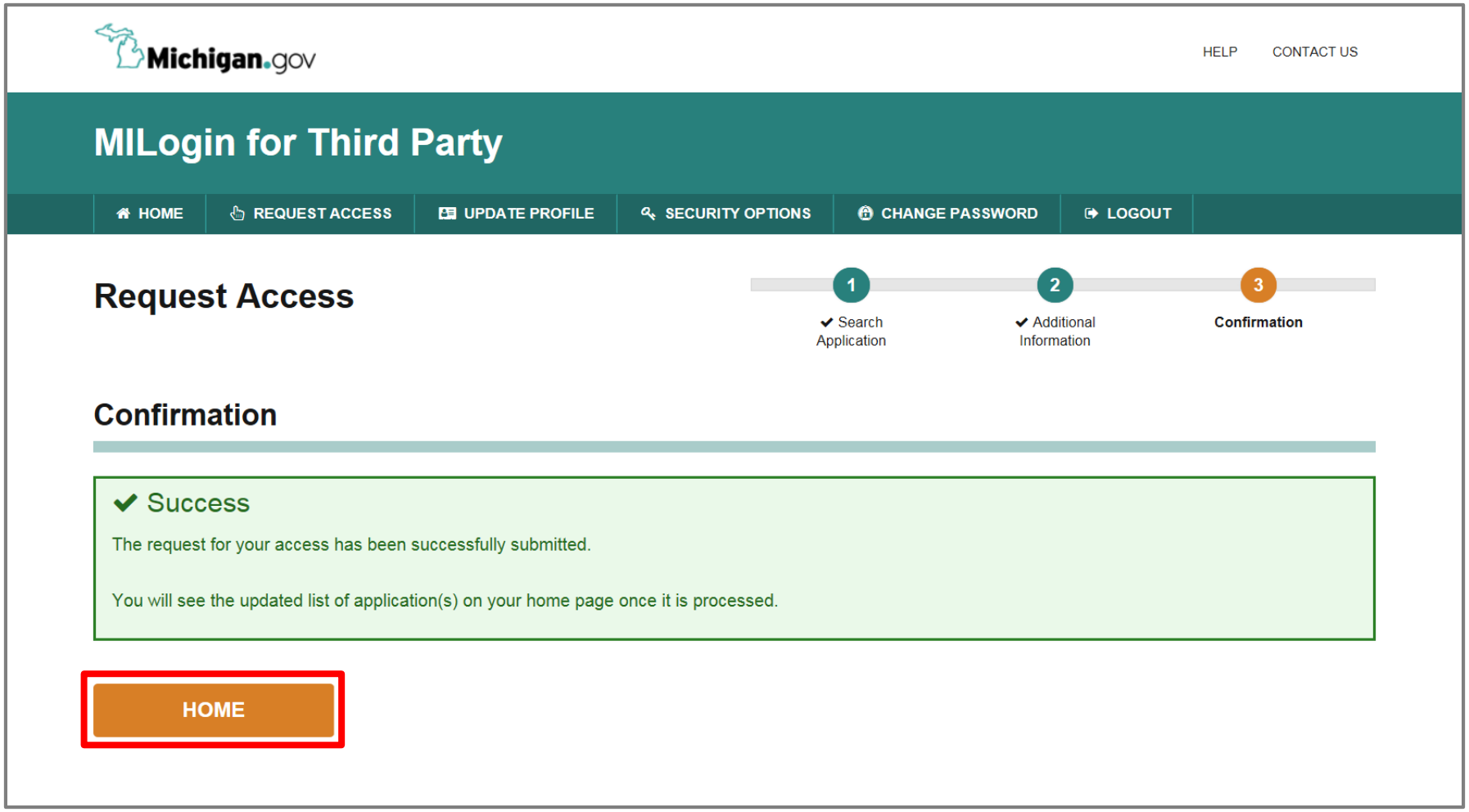
- Click on CHAMPS



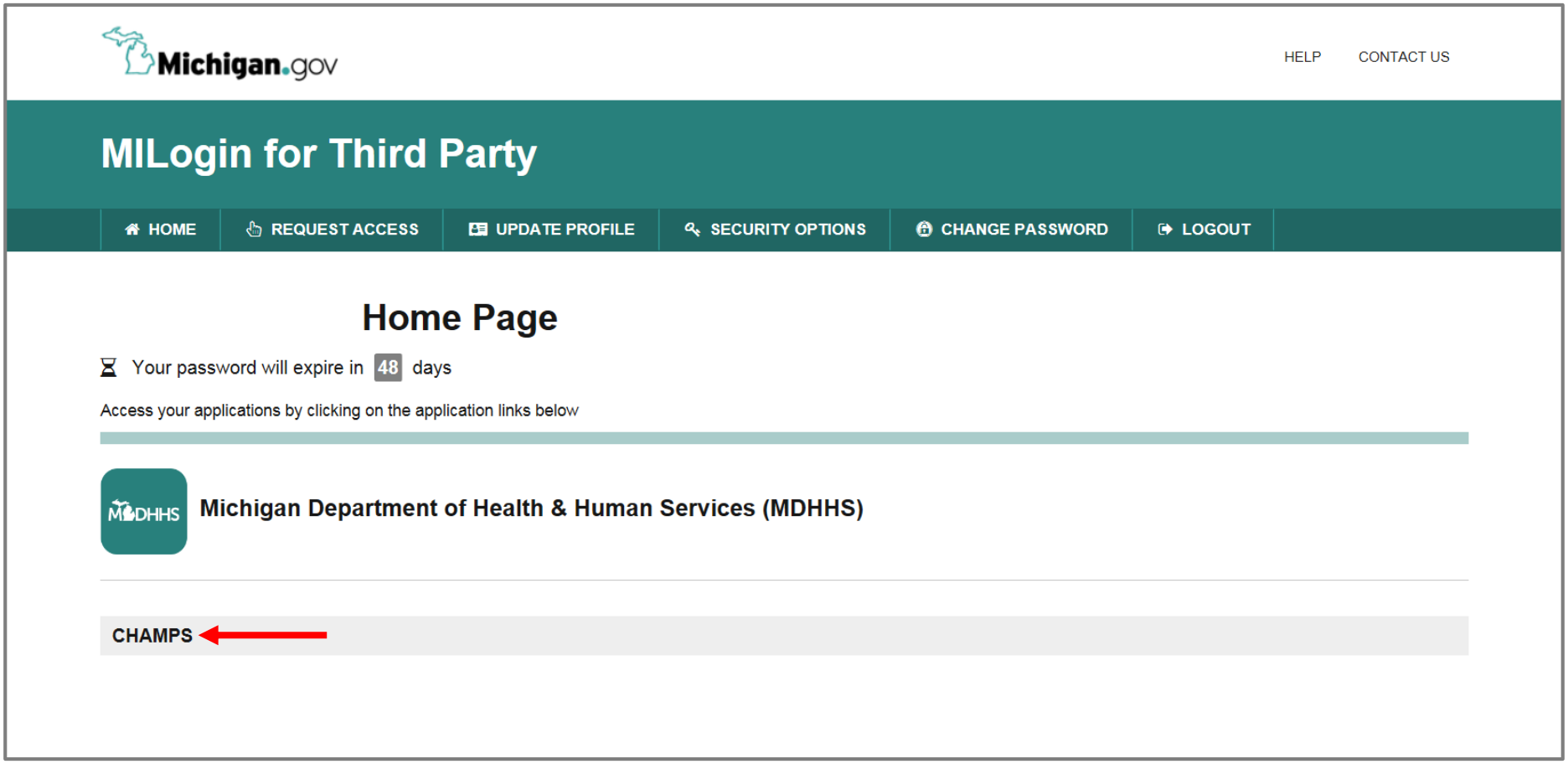
- Select the ‘I agree to the terms & conditions’ radio button
- Click Request Access



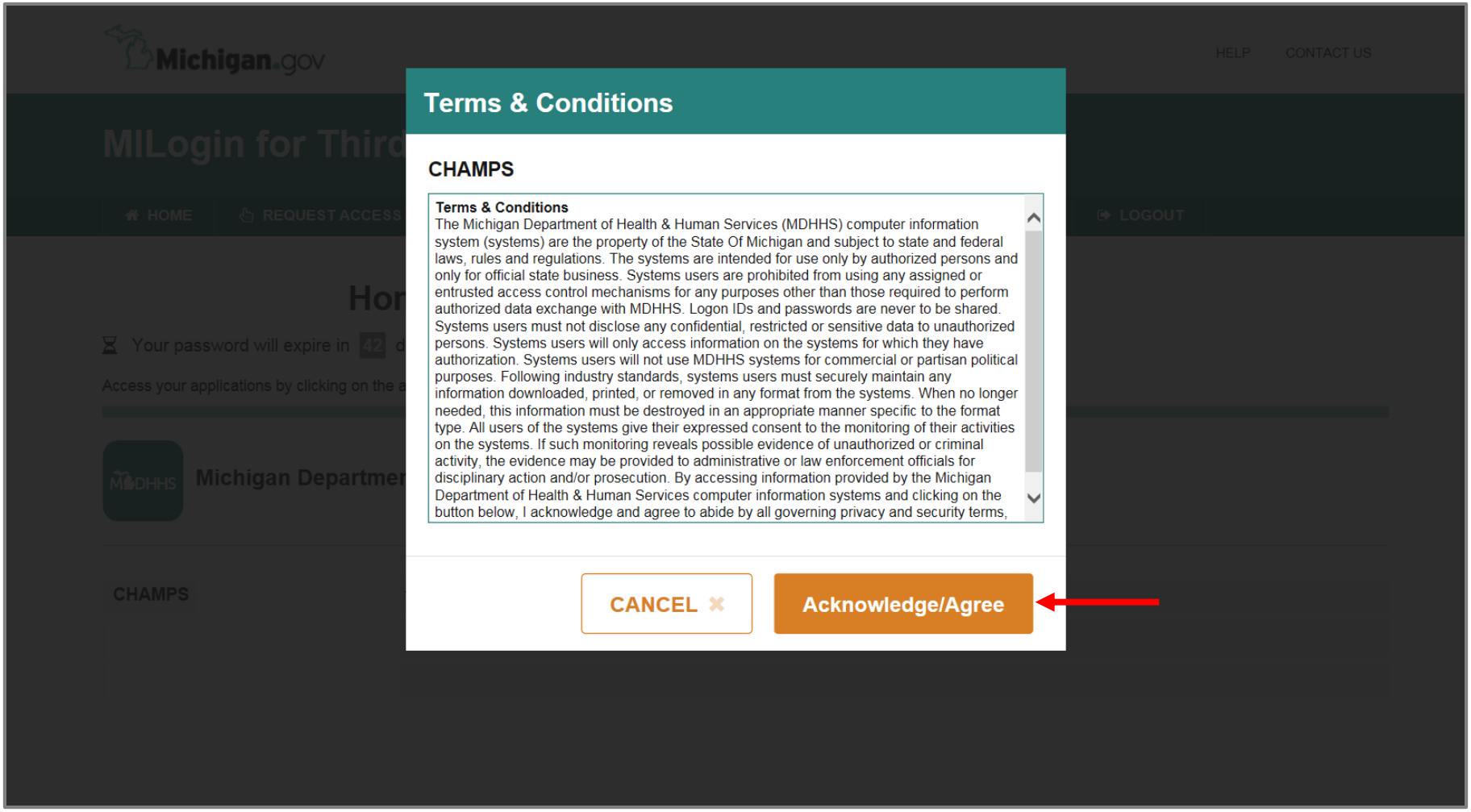
- Verify all information is correct
- Click Submit



- You will be given confirmation that your request has been submitted successfully
- Click the Home button to return to the MILogin Home Page

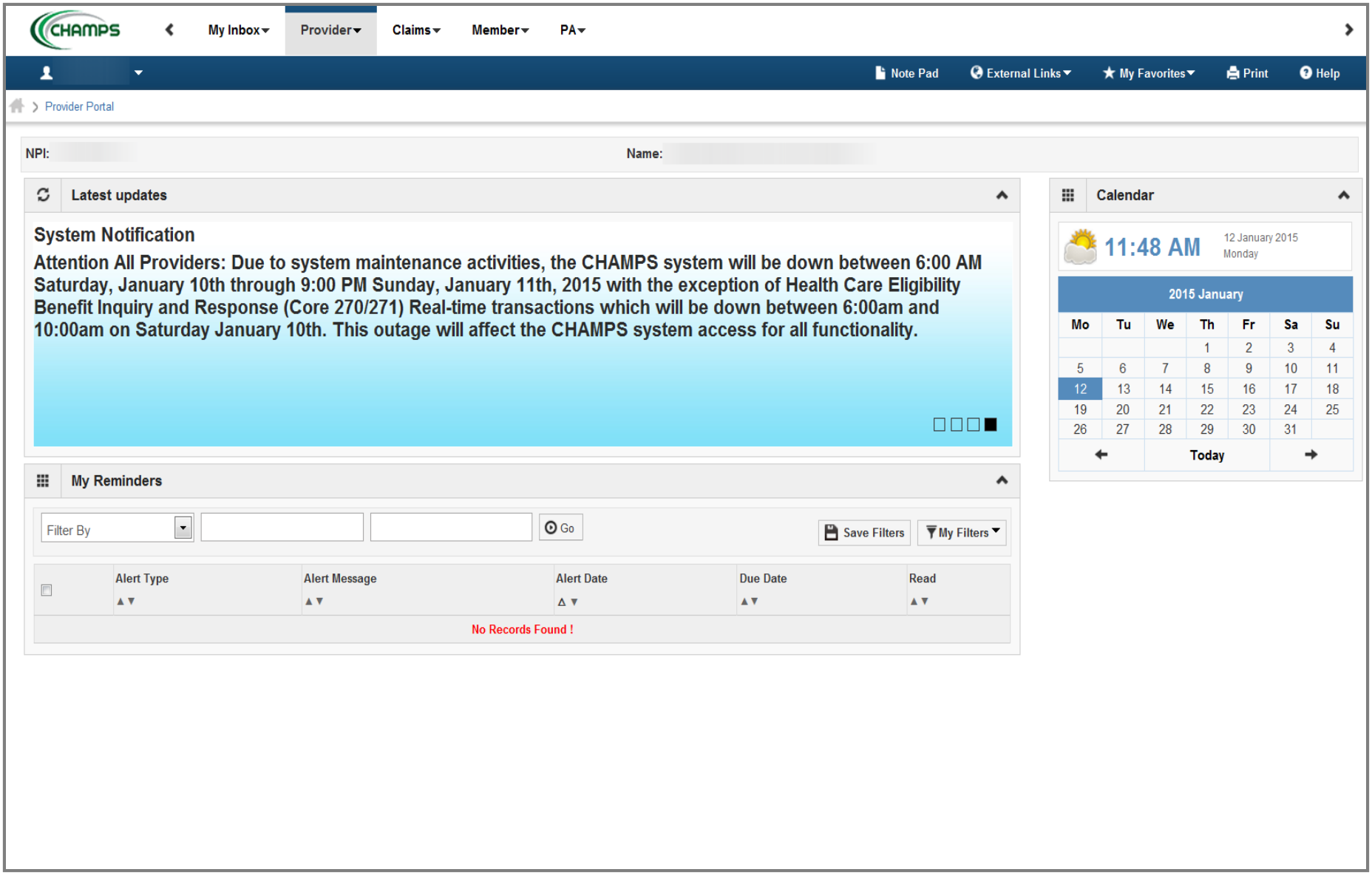


- You will be directed back to your MILogin Home Page
- Click the CHAMPS hyperlink



- Click ‘Acknowledge/Agree’ button to accept the Terms & Conditions to get into CHAMPS

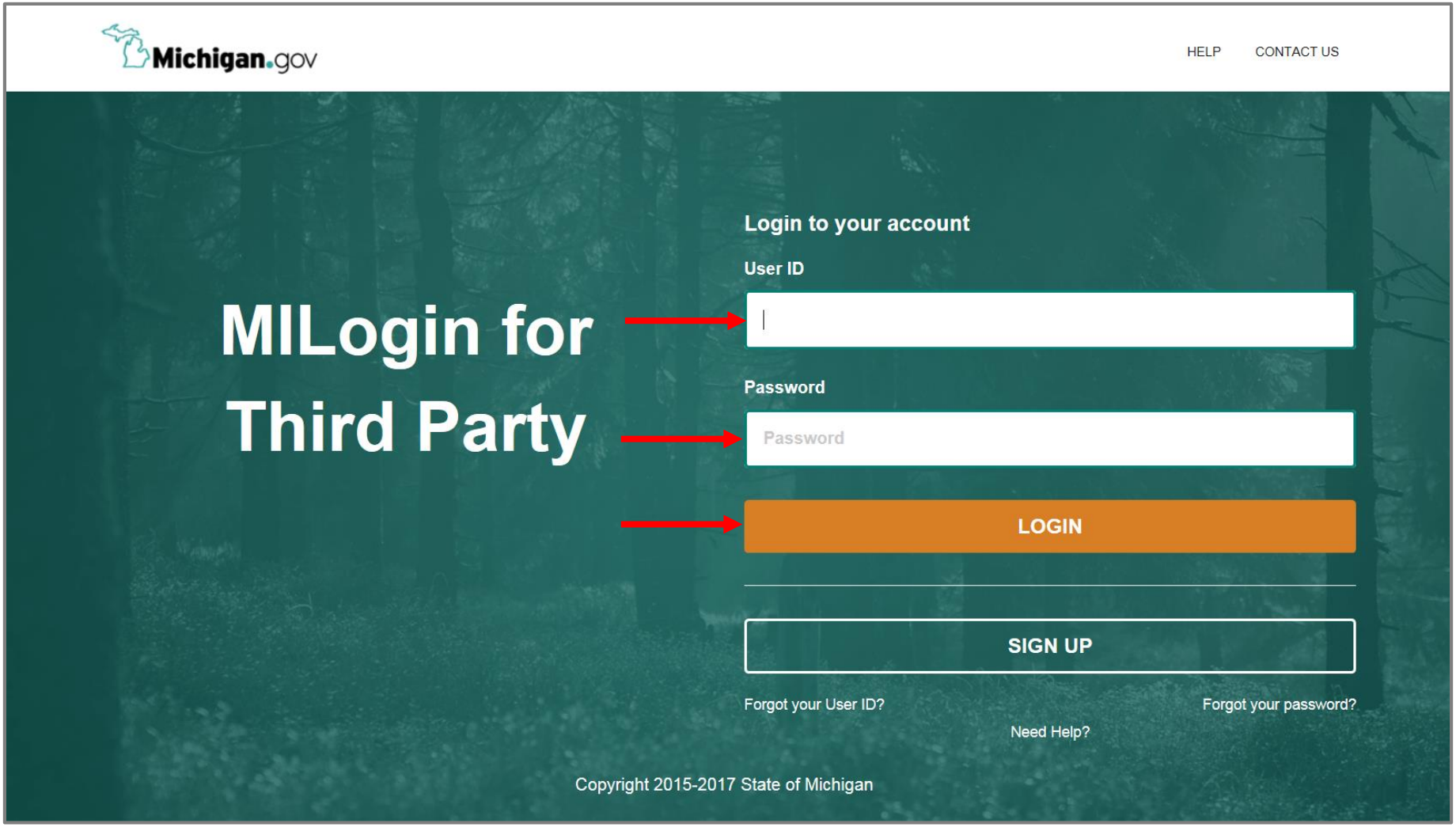
- Select the Billing NPI from the Domain dropdown
- Select the appropriate profile (for example full access, limited access, etc.)
- Select a Favorite if one has previously been saved



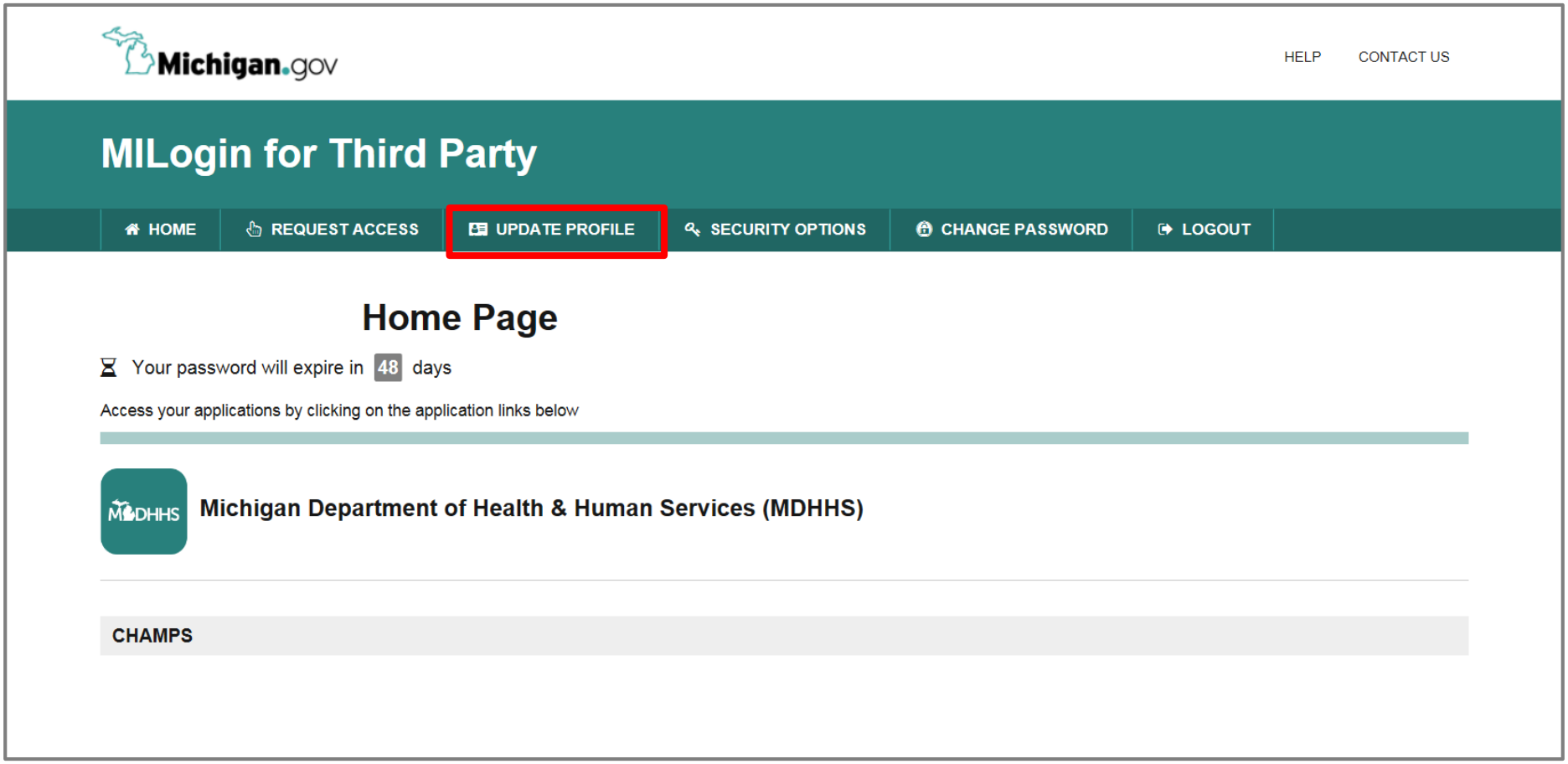
- Once logged in you will be directed to the Provider Portal page

Update Profile

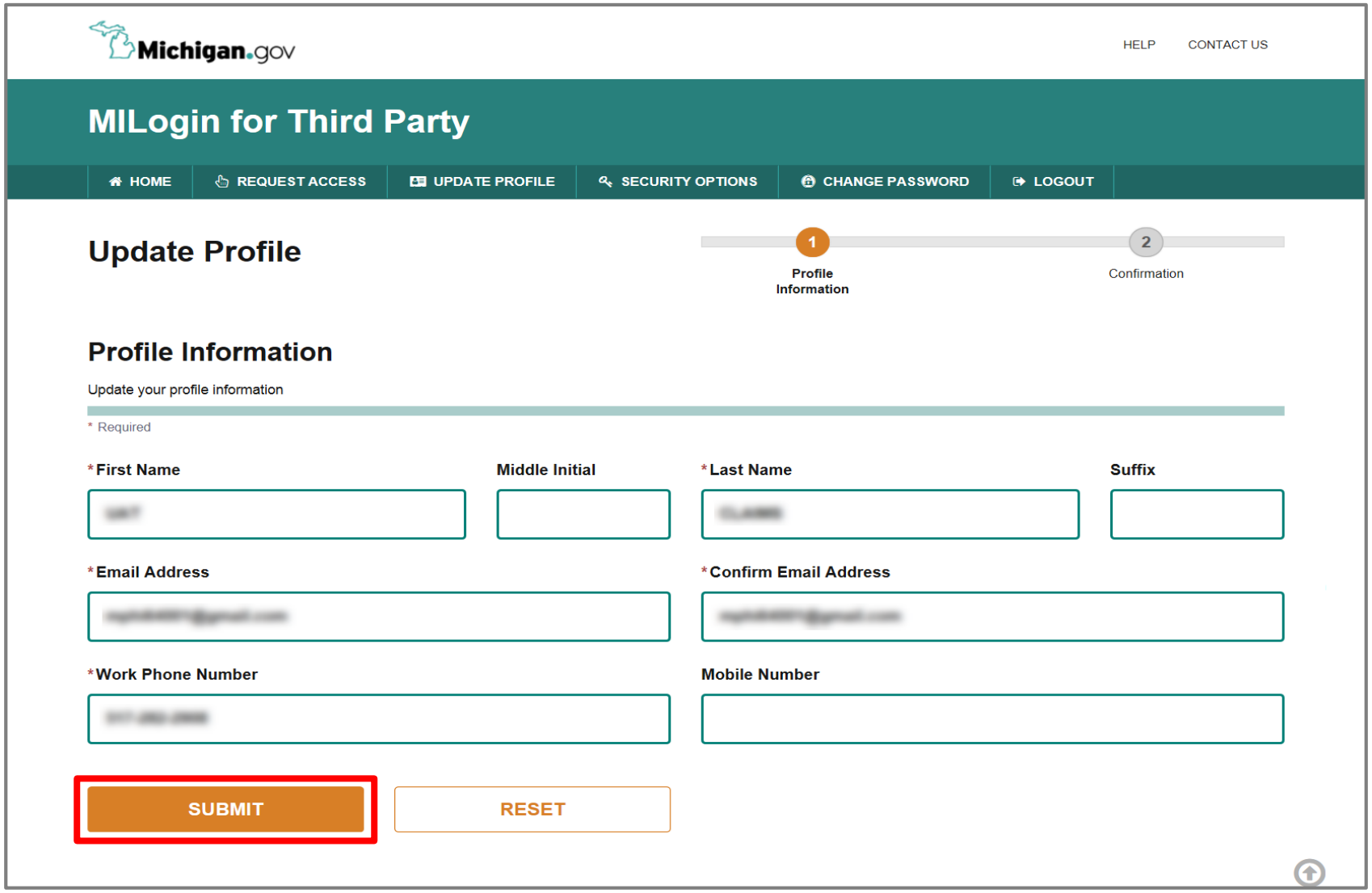
Steps on updating MILogin personal information



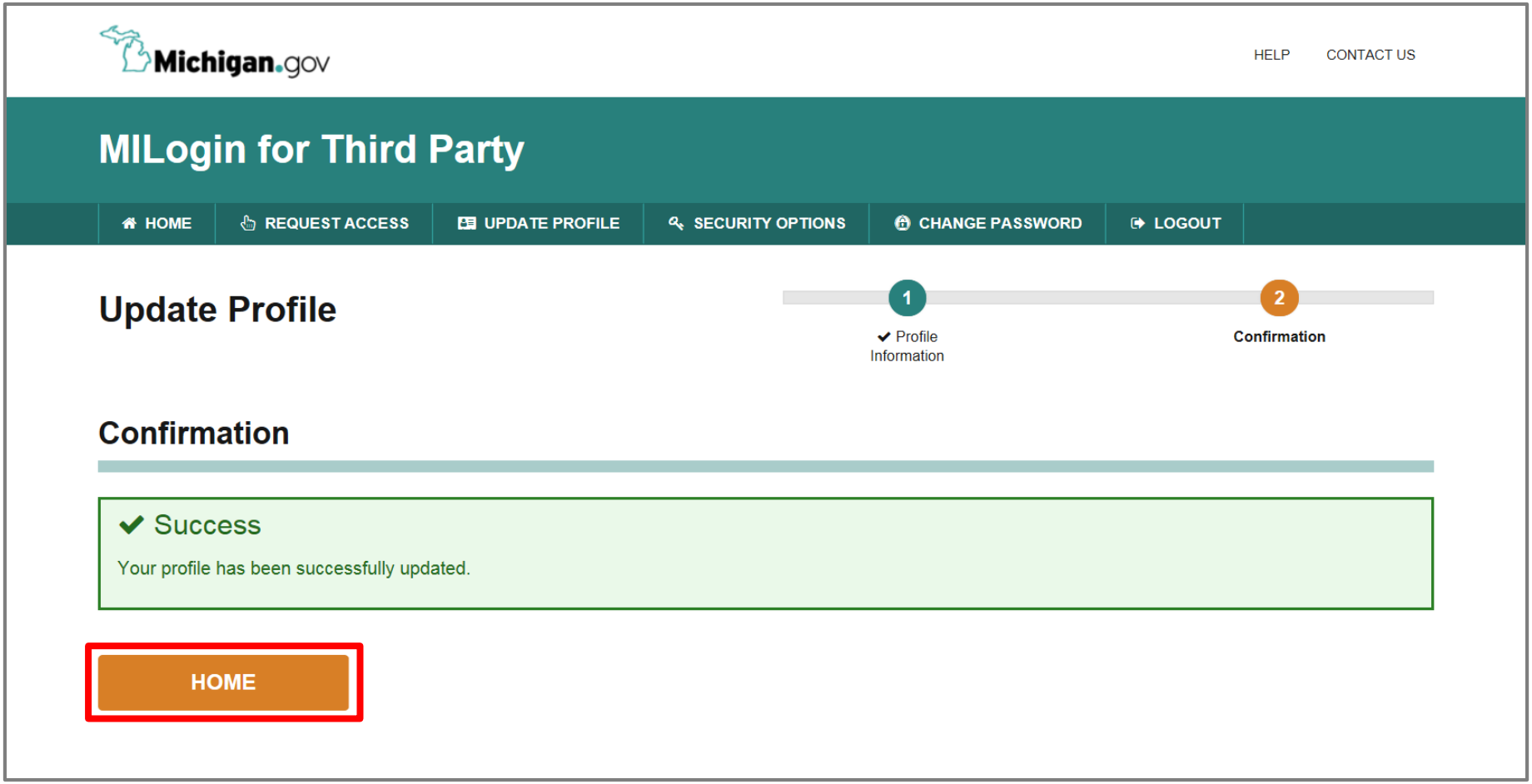
- Open your web browser (e.g. Internet Explorer, Google Chrome, Mozilla Firefox, etc.)
- Enter https://milogintp.Michigan.gov into the search bar
- Enter your User ID and Password
- Click Login



- You will be directed to your MILogin Home Page
- Click Update Profile



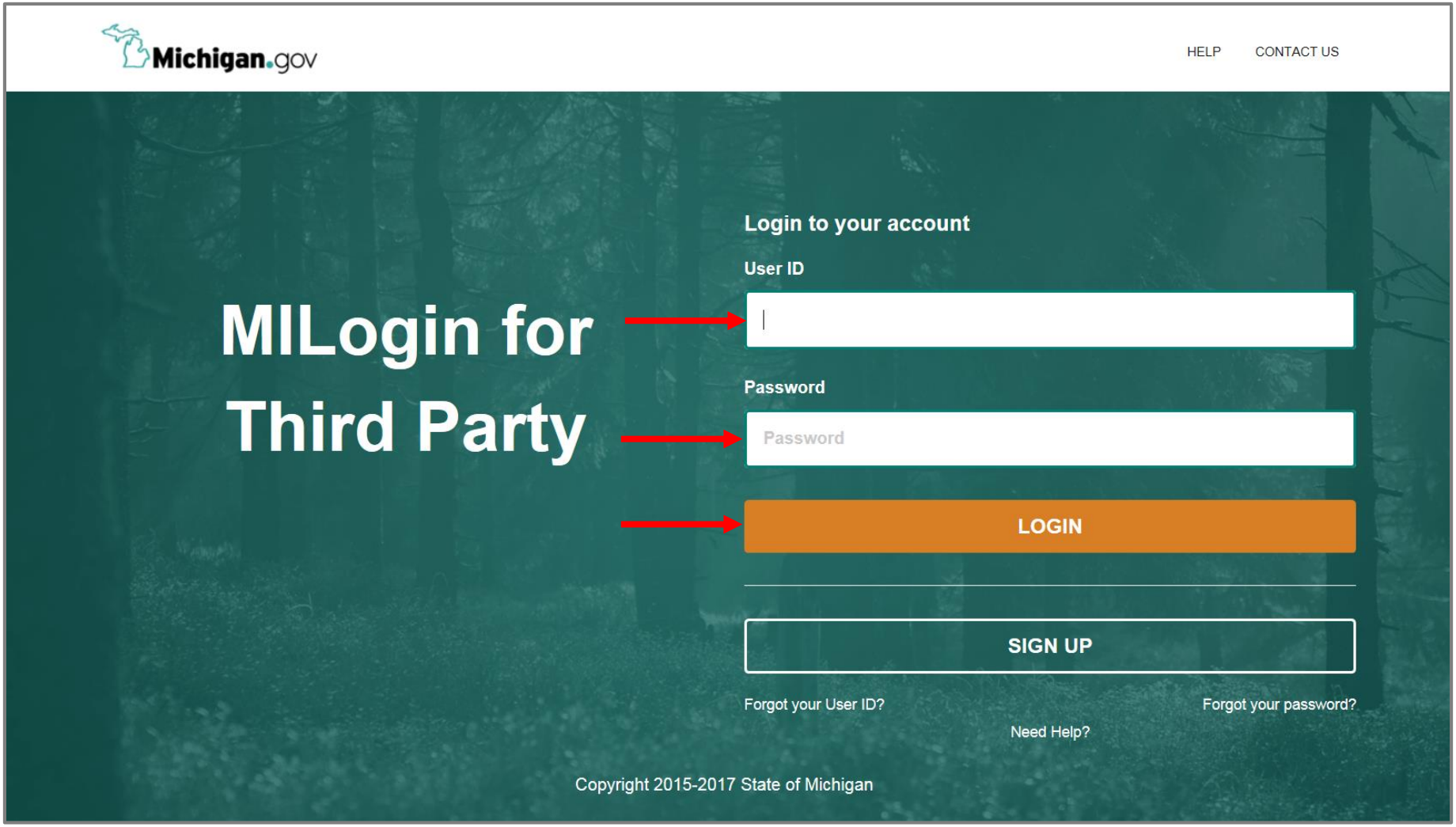
- Update any information
- All information asterisked is required (email, work phone #, and mobile # are used for password recovery)
- Click Submit



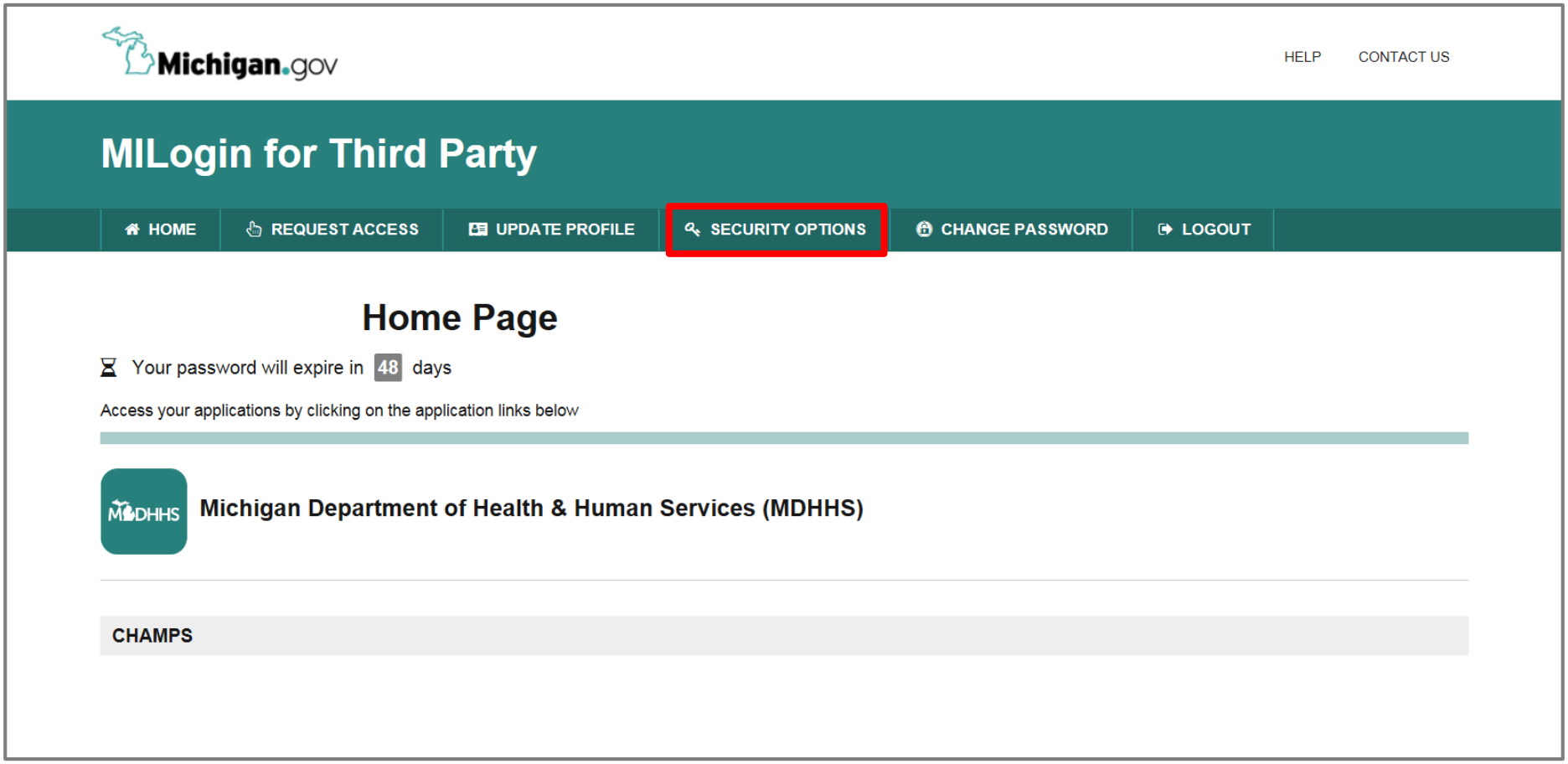
- You will be given confirmation that your profile has been updated successfully
- Click the Home button to return to your MILogin Home Page

Update Security Options

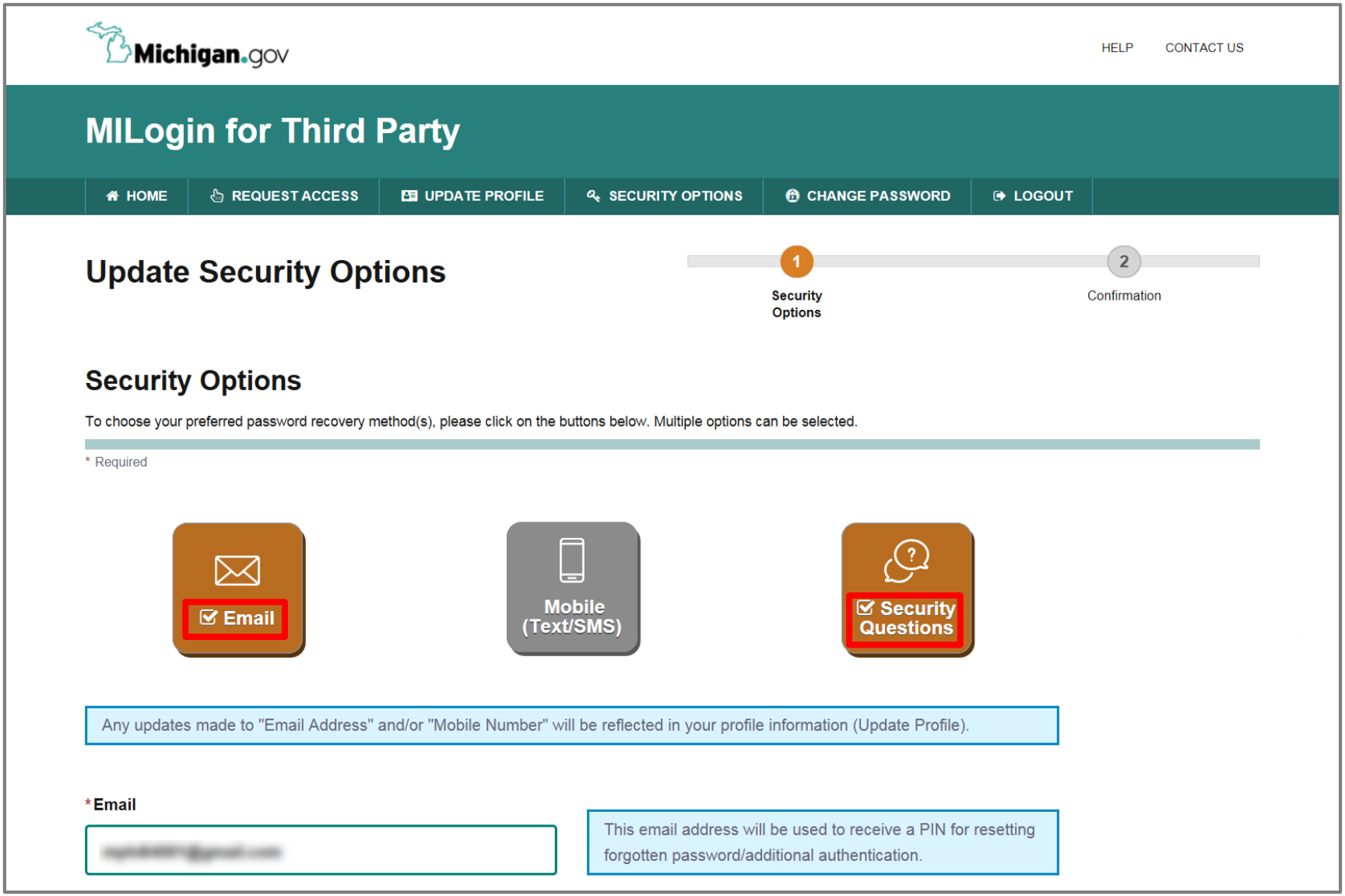
Instructions on how to change current MILogin password recovery options



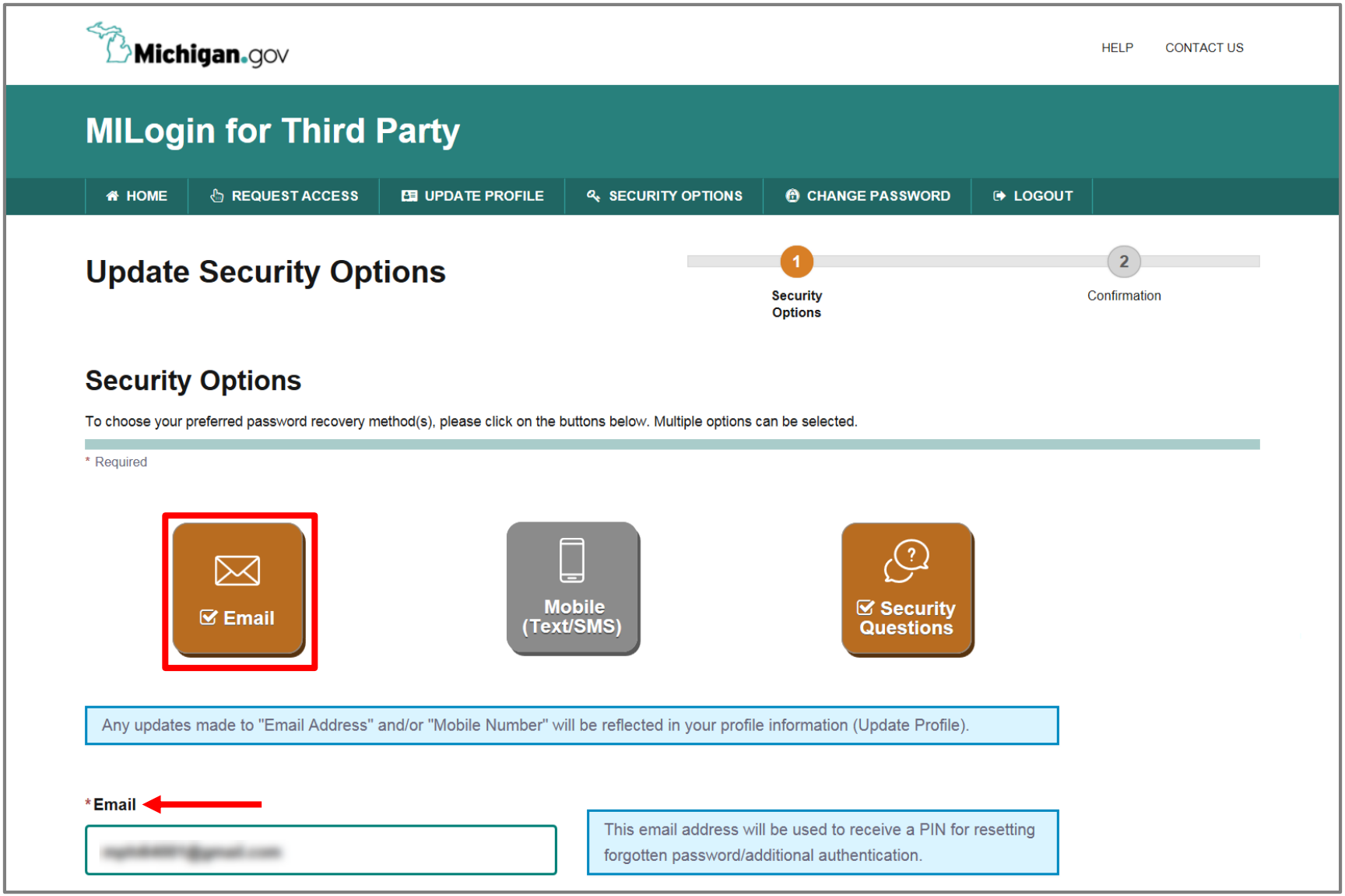
- Open your web browser (e.g. Internet Explorer, Google Chrome, Mozilla Firefox, etc.)
- Enter https://milogintp.Michigan.gov into the search bar
- Enter your User ID and Password
- Click Login



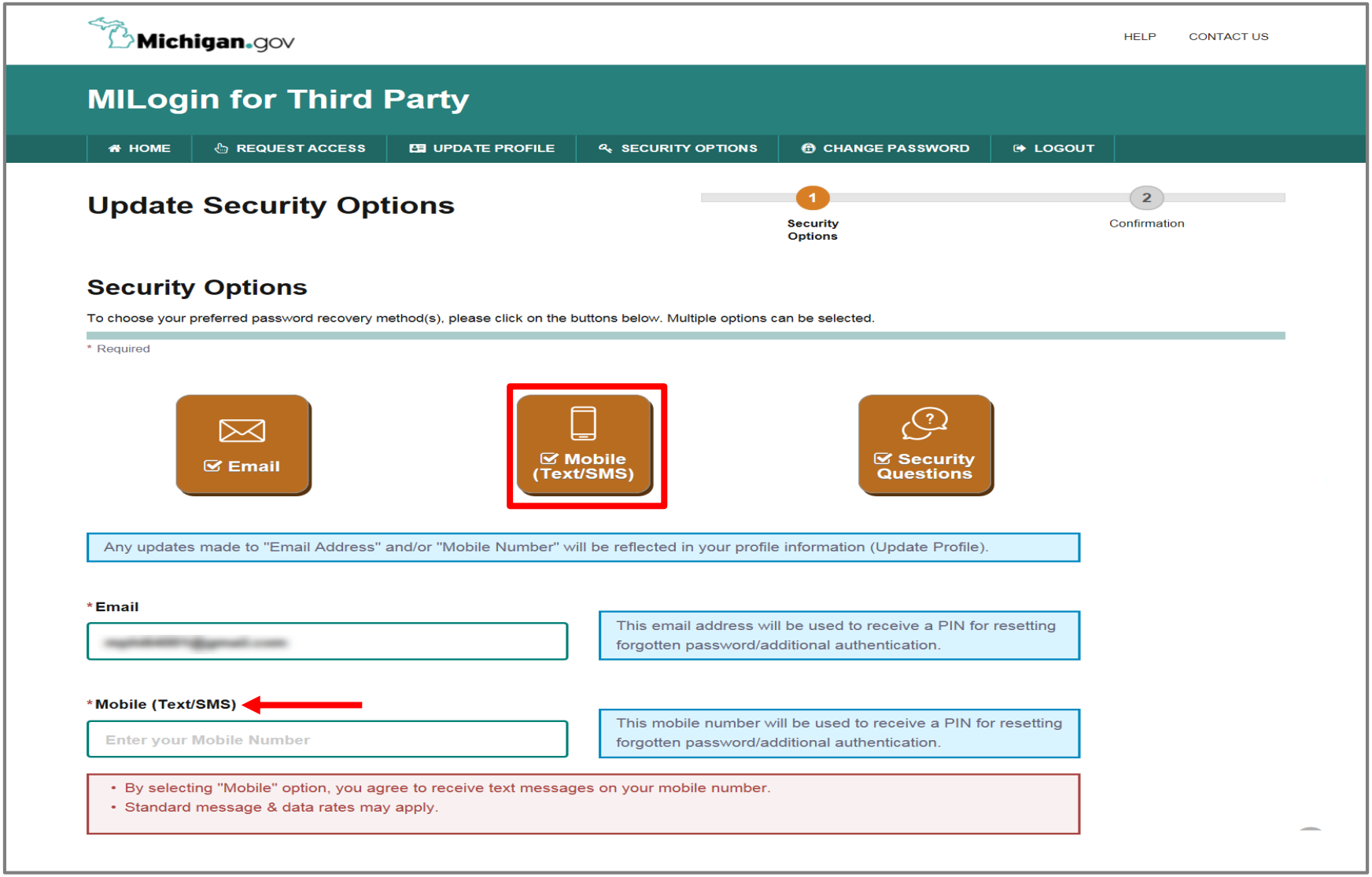
- You will be directed to your MILogin Home Page
- Click ‘Security Options’ to change your security questions and password recovery options



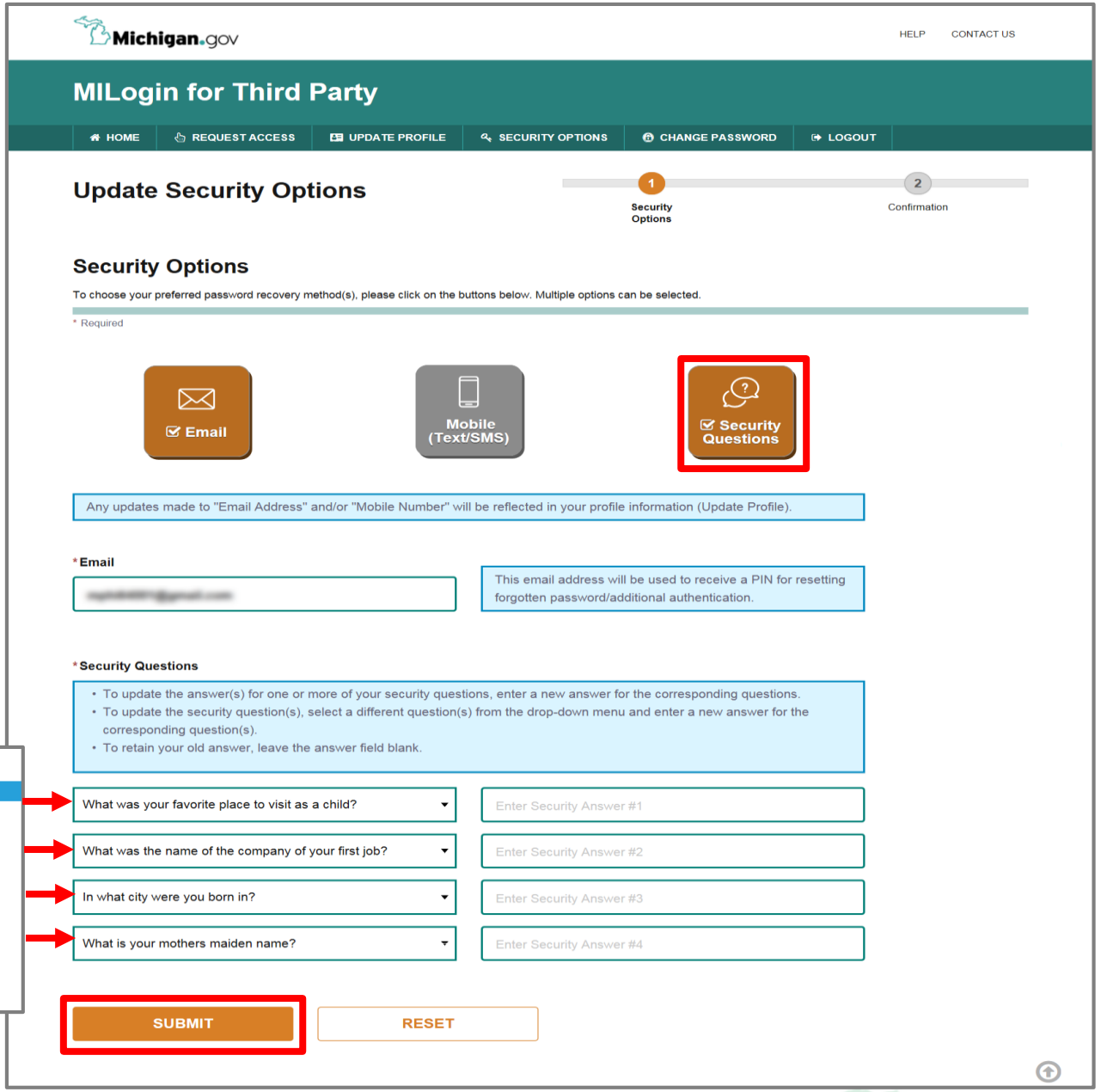
- Current password recovery options are displayed and are indicated with a check mark

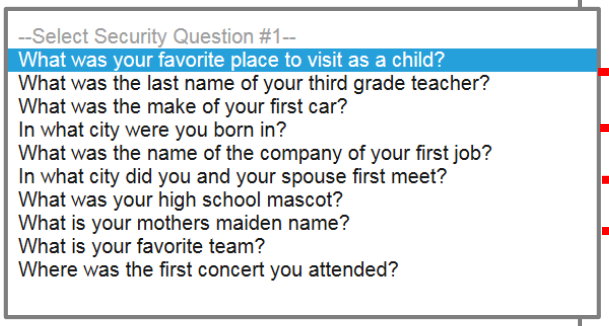


- To receive an email as a password recovery method click the Email option
- Enter or update a valid email address which will be used to send a temporary password for forgotten password

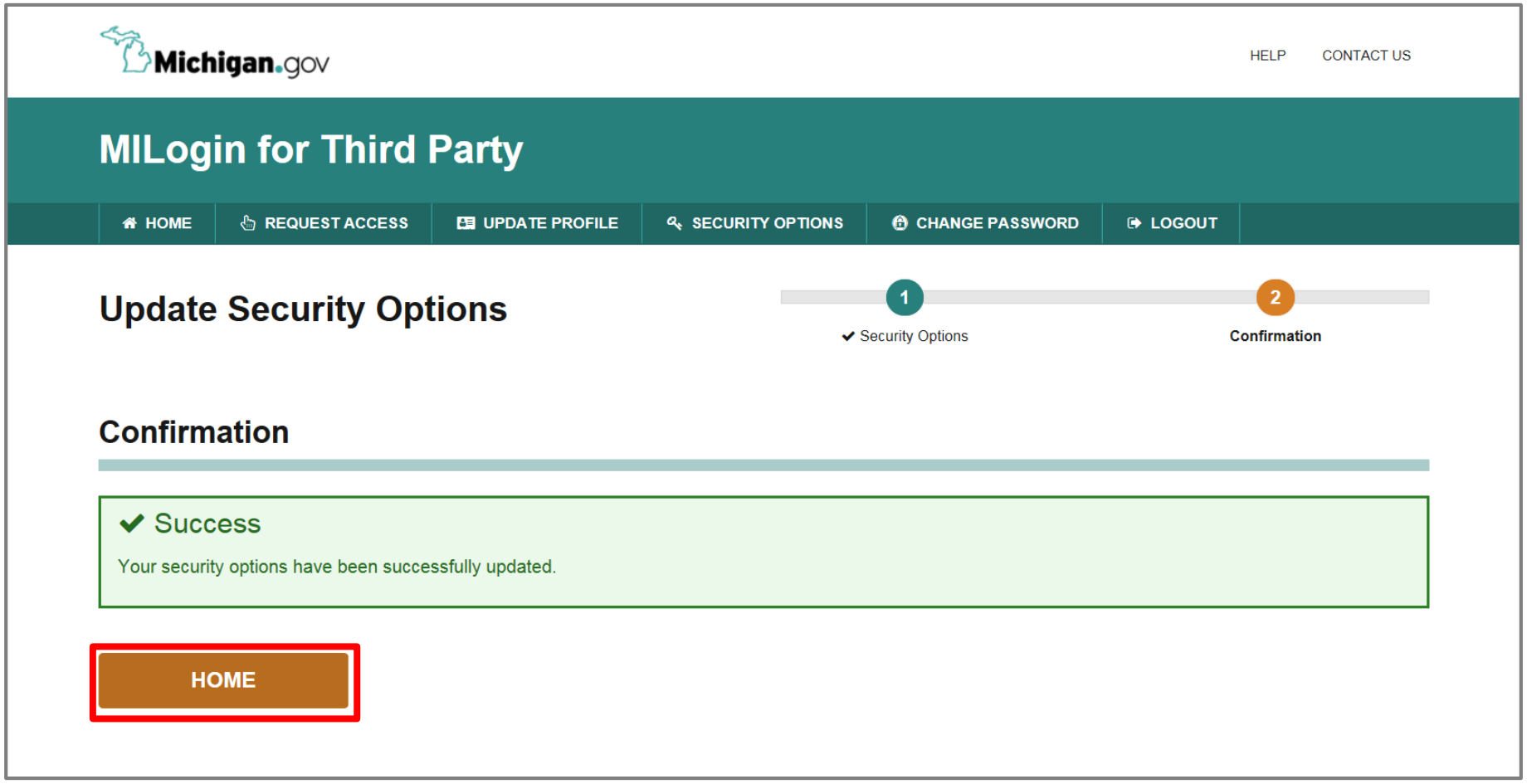


- To receive a mobile PIN as a password recovery option select the Mobile option
- Enter a mobile phone number





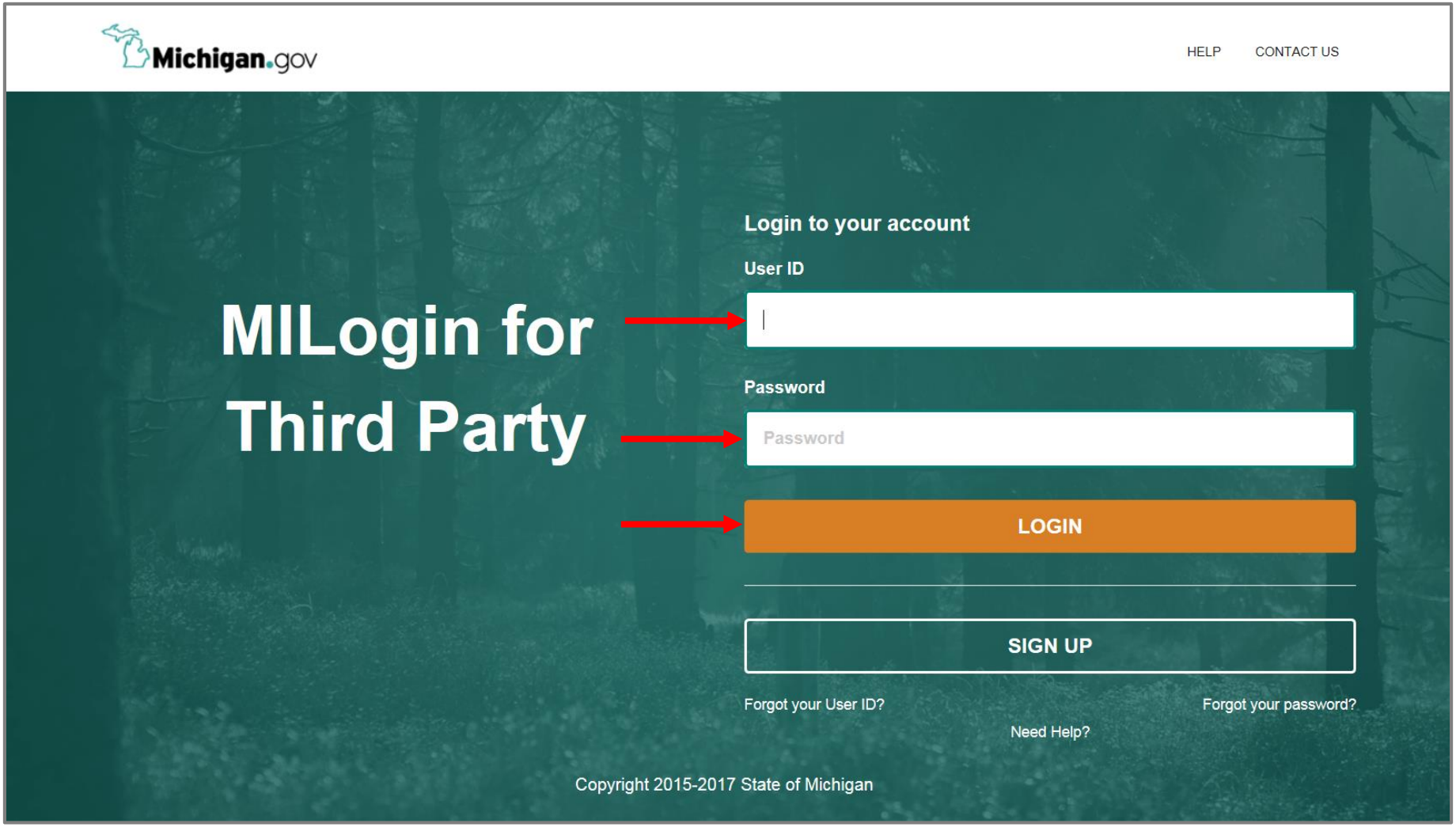
- To answer security questions as a password recovery method select the Security Questions option
- Select a question and input an answer
- Click Submit



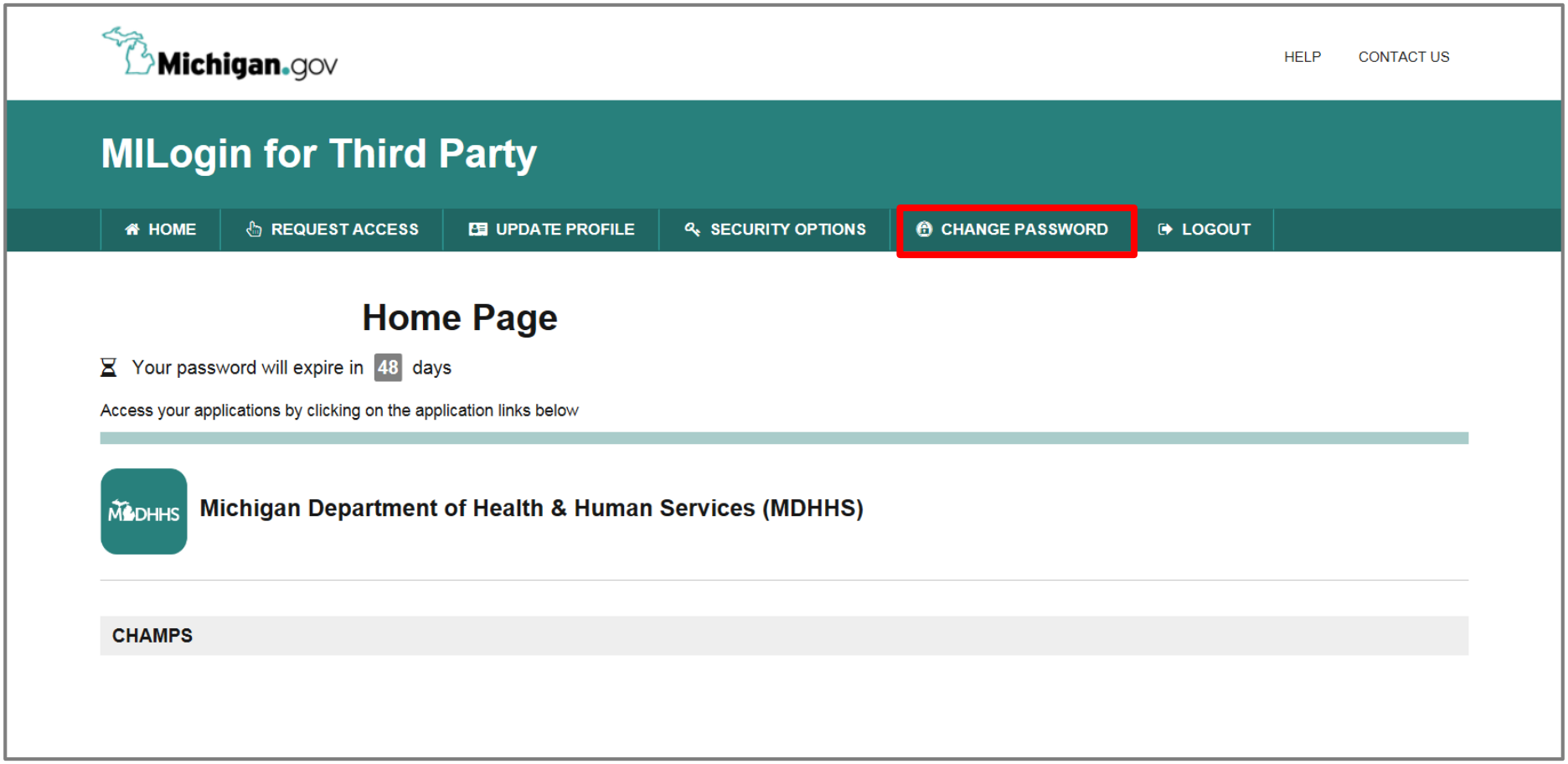
- You will be given confirmation that your Security Options have been updated successfully
- Click the Home button to return to the MILogin Home Page

Update Password

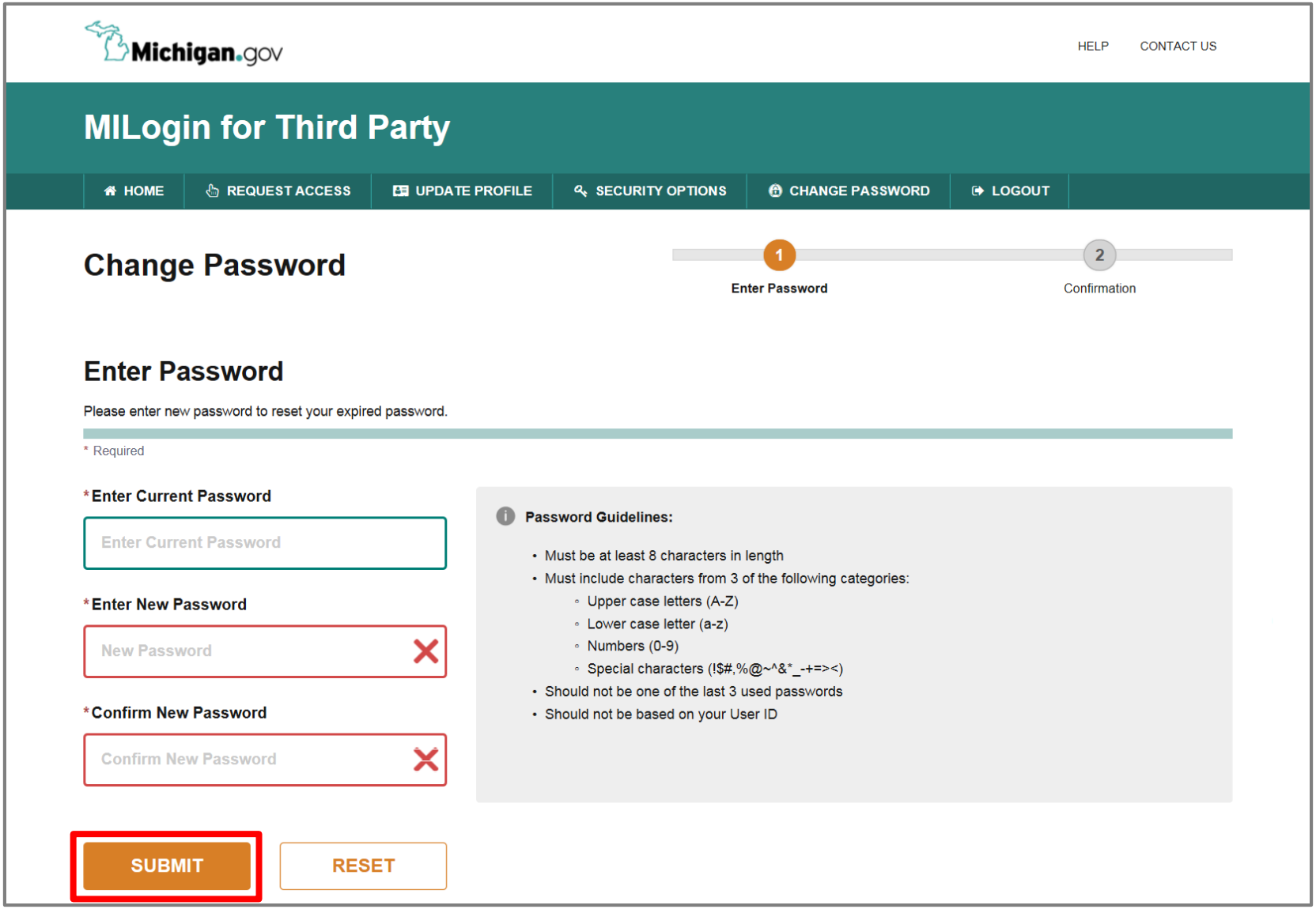
Instructions on how to change current MILogin password



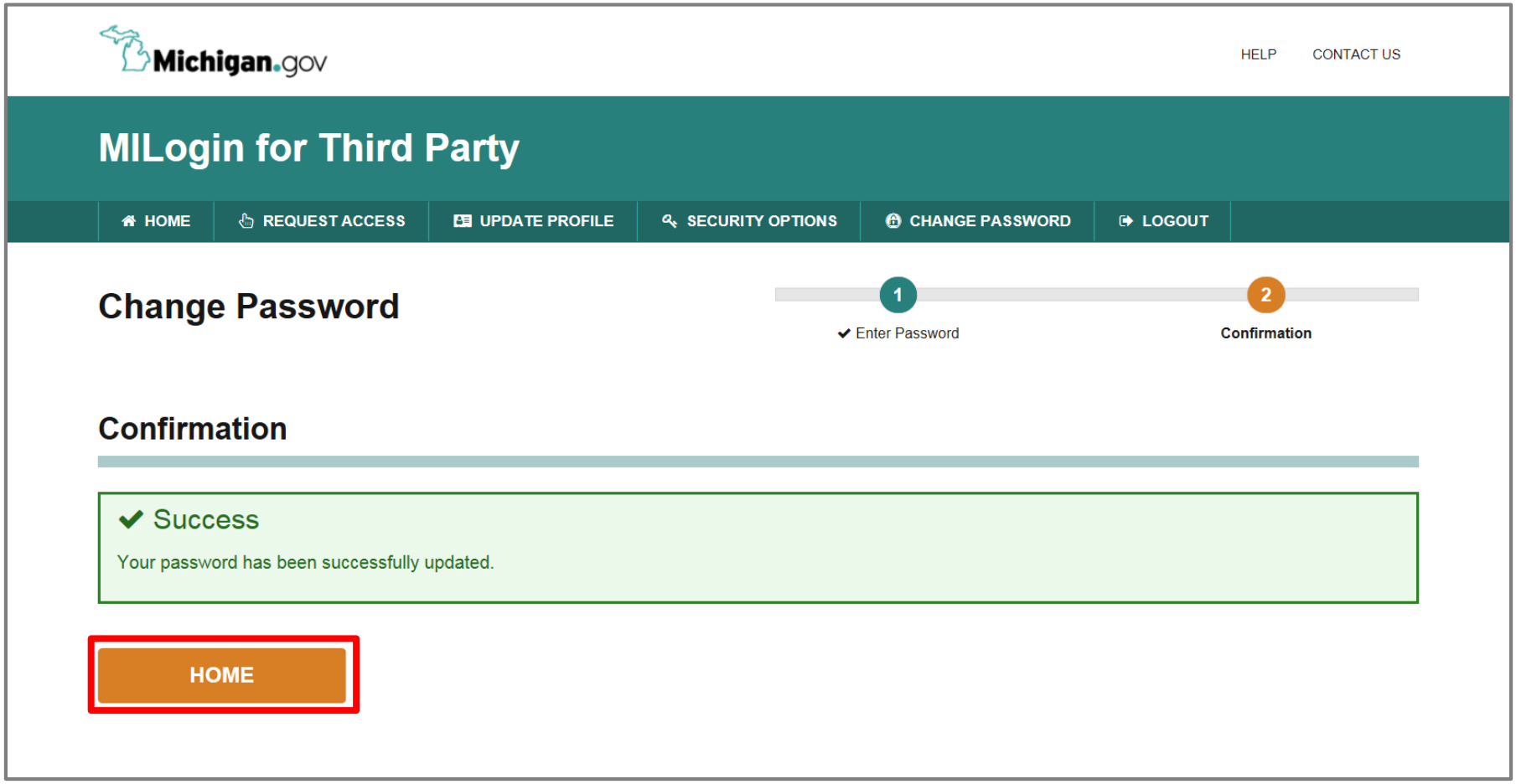
- Open your web browser (e.g. Internet Explorer, Google Chrome, Mozilla Firefox, etc.)
- Enter https://milogintp.Michigan.gov into the search bar
- Enter your User ID and Password
- Click Login



- You will be directed to your MILogin Home Page
- Click Change Password



- Enter your current password
- Enter a new password following the password guidelines
  - This will also be the screen that appears once your password has expired
- Click Submit



- Confirmation will be displayed that the password has been updated
- Click the Home button to return to the MILogin Home Page

Home Help Resources

- **MDHHS Home Help website:** http://w3.michigan.gov/mdhhs/0,5885,7-339-71551_2945_42542_42543_42549_42590-277096--,00.html

- **Atypical Hotline:**
  - ProviderSupport@Michigan.gov or 1-800-979-4662

Thank you for participating in the Home Help Program